





THAI AIRWAYS INTERNATIONAL PCL

Year 2011 Analyst Briefing

DISCLAIMER

The information contained herein is intended to represent the Company's operating and financial position at a given point in time and may also contain forward looking information which only reflects expectations based on the prevailing geo-political, economic and non-controllable factors. Such information has been obtained from sources believed to be most reliable and the means in analyzing and preparation of such information for disclosure are based on approved practices and principles in the investment industry. The views are based on assumptions subject to various risks and uncertainties and no assurance is made as to whether such future events will occur, that projections will be achieved, or that the assumptions here-in are correct. Consequently no assurance is made as to the accuracy or completeness of information presented in this document.

This document should not be construed as an investment guide or as an offer or solicitation of an offer to buy or sell the Company's equity shares.







Core Business



Technical Department



Able to Maintain Over 90% of Aircraft Availability

• Staff: 4,436 persons

Outsource: 347 persons

Business Units

Cargo Handling



- Total Rev. 2,544 MTHB/Year (External Rev. 35.3 %)
- Staff 1,679 Persons
- Outsource 1,158 Persons

Catering



- Production 57,660 Meal/day
- Total Rev. 6,030 MTHB/Year (External Rev. 30.7 %)
- Staff 1,952 Persons
- Outsource 1,898 Persons

THAI Smile



- Ticket Sale: 1 April 2012
- Inauguration:1 July 2012

THAI Ground Services

Ground Service

Ground Support Equipment





- Total Rev. 7,567 MTHB/Year (External Rev. 34.8 %)
- Staff 4,328 Persons
- Outsource 3,437 Persons

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2011 Snapshot



Snap Shot



2011	МТНВ	USD mn. Equiv.	% Change (YoY)
Assets	274,445	8,630	-7.5%
Total Revenue	194,342	6,111	+ 5.5%
Net Profit (Exclude FX)	- 5,489	- 173	- 172.7%



# of Aircraft	89*
Destinations Served	71
Countries Served	35

^{*}Excluding 6 B 737-400 leased to Nok Air

Operation Summary

	Units	Feb./2012	Feb./2011	% Change
Passenger Production	MASK	6,318	6,098	+3.6%
Passenger Traffic	MRPK	4,992	4,731	+5.5%
Cabin Factor	%	79.0	77.6	1.8%
Passenger carried	Million	1,653	1,570	5.3%
Passenger Yield*	THB/km	2.72	2.78	-2.1%
Freight Production	MADTK	391	403	+4.2%
Freight Traffic	MRFTK	214	232	+0.6%
Freight Factor	%	54.7	57.7	-3.4%
Freight carried	Tons	54,707	51,390	+6.5%
Freight Yield*	THB/km	9.77	9.42	+3.7%
Avg. Fuel Price**	USD/BBL	128.5 (E)	110.9	+15.3%

Note: *Yield includes fuel surcharge

**Into-plane price

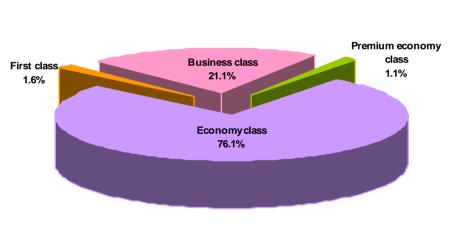


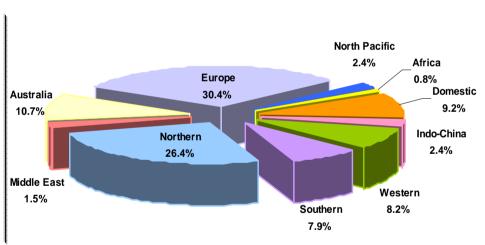
Revenue

By Class

By Area

Jan.-Dec. 2011





Passenger revenue* = 151,164 MTHB

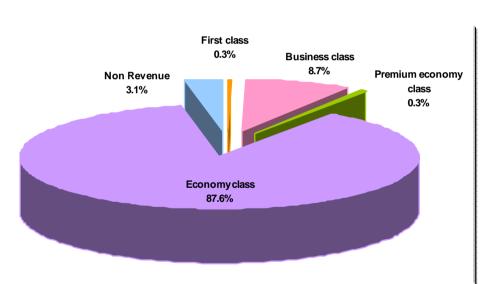
* Schedule flight only

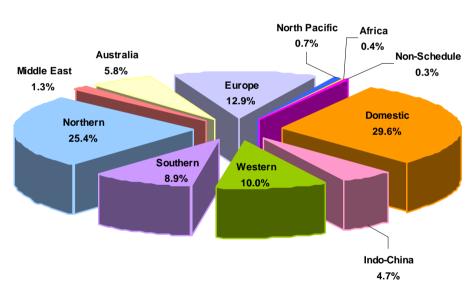


By Class

By Area

Jan.-Dec. 2011





Total passengers in 2011 = 18.4 mn.

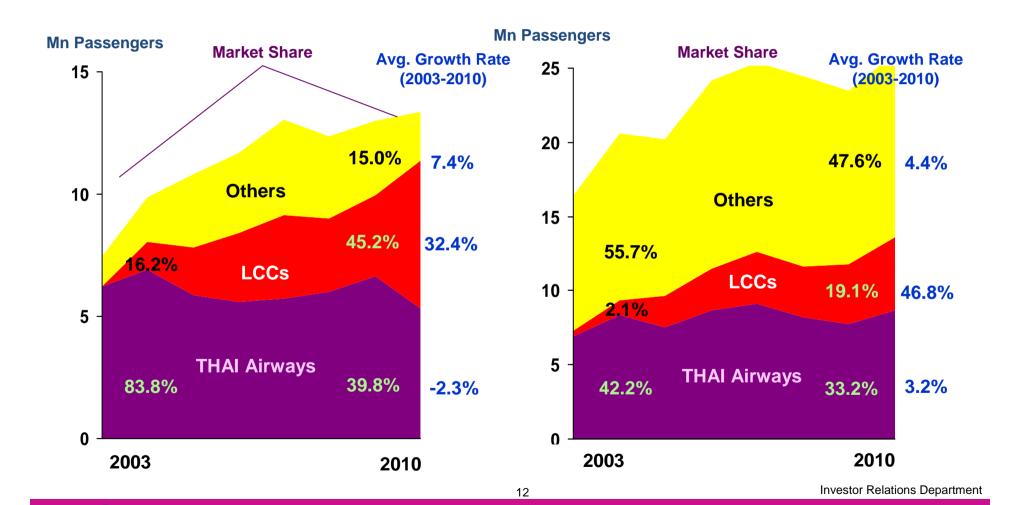
Total passengers in 2010 = 18.2 mn.

Investor Relations Department

Market Share of LCCs Up Dramatically

Domestic Market

Regional Market



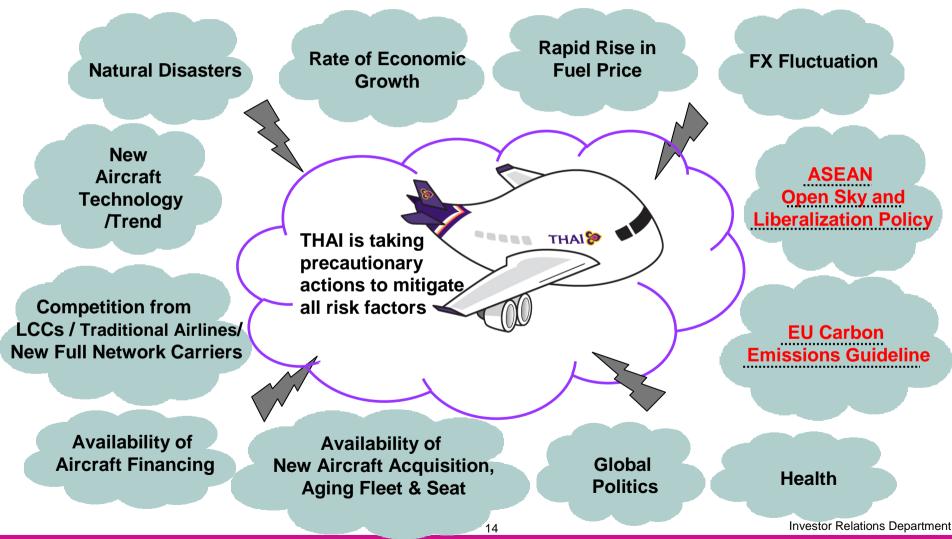


Strategies

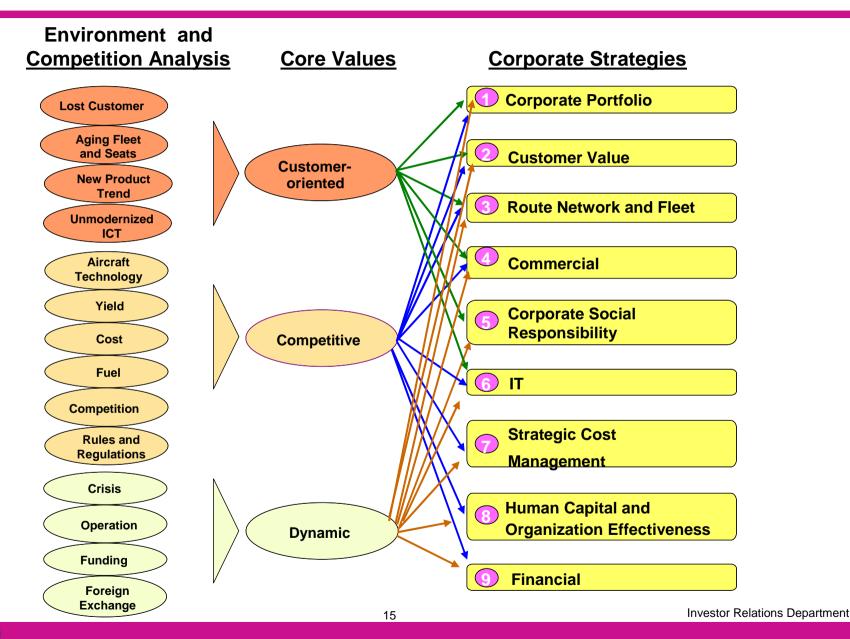


Headwinds

Factors Affecting Aviation Business



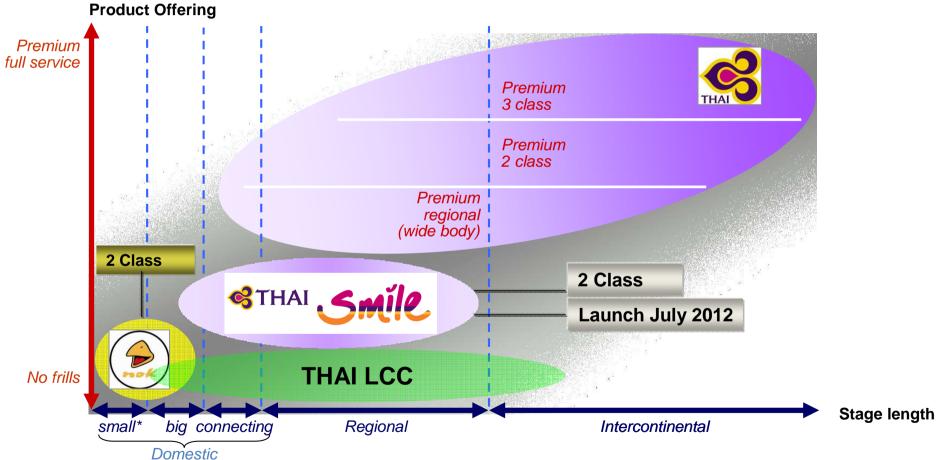
Synthesizing Environmental Factors into Strategies



Strategy to close THAI's business gap

THAI Smile to complement THAI's product offering

Brand positioning matrix for THAI and affiliated companies



Note: * NOK focuses on DMK only; ** Possibilities surrounding expanding fleet to include wide-body aircraft will be evaluated as opportunities arise

THAI Smile – A New Chapter

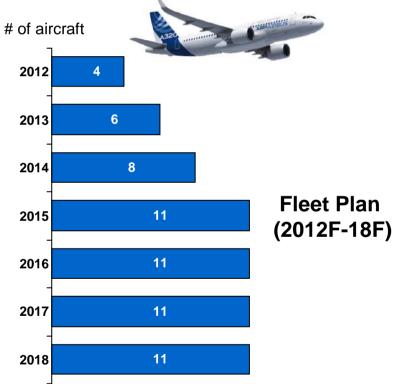
THAI Smile's first flight will commence on July 1st, 2012 after receiving first brand new aircraft in June 2012





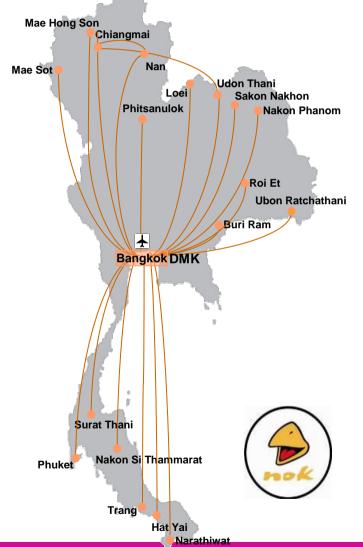


Brand new narrow body aircraft



Nok Air & THAI Smile Routes Network

Nok Air base at DMK, operates only domestic point-to-point.



THAI Smile base at BKK, operates in domestic and regional secondary routes and synchronize with TG network.



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Current Fleet

Current Fleet: 89 Aircraft

51% of O 9% of OL 40% of FL
O=Owned OL=Operating lease FL=Financial lease





(Note: Approximately)

Ainara (Tama	# of	# of Seat							
Aircraft Type Ve	Version	Aircraft	First	Business	Premium Economy	Economy	Total	Financial Method	
A300-600	36R1	6	N.A.	46	N.A.	201	247	11 0	
A300-600	3452	5	N.A.	28	N.A.	232	260	110	
A340-500	3452	4	N.A.	60	42	113	215	1 O, 3 FL	
A340-600	3461	6	8	60	N.A.	199	267	6 FL	
A330-300	3302	12	N.A.	42	N.A.	263	305	10 O, 10 FL ,2 OL	
A330-300	3303	10	N.A.	36	N.A.	263	299	10 O, 10 FL ,2 OL	
B737-400	7341	5	N.A.	12	N.A.	137	149	2 FL, 3 OL	
B747-400 7442 7443	7442	6	14	50	N.A.	325	389	11 O, 5 FL	
	7443	10	10	40	N.A.	325	375		
B777-200	7723	8	N.A.	30	N.A.	279	309	6 O, 2 OL	
B777-200ER	77E1	6	N.A.	30	N.A.	262	292	6 FL	
B777-300	7732	5	N.A.	34	N.A.	330	364	6 FL	
B///-300	7732 TKE	1	N.A.	34	N.A.	325	359	OIL	
B777-300ER	7739	5	8	30	N.A.	274	312	5 OL	
Total		89	40	532	42	3,528	4,142	39 O, 38 FL, 12 OL	

Exc. 2 of ATR-72 4 of 737-400

leased to Nok

(Note: N.A.. = Not available)

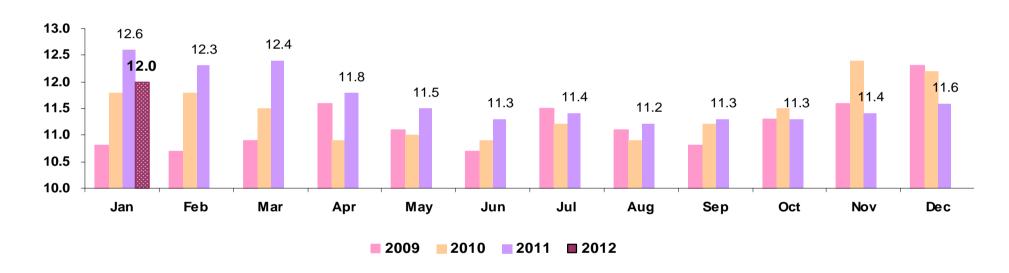
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Aircraft Utilization

Aircraft Utilization

Hours / Day / Aircraft





Aircraft Delivery Plan

NEW A/C DELIVERY	2012	2013	2014	2015	2016	2017	TOTAL
A380-800	3 (FL)	3 (FL)	-	-	-	-	6
B777-300ER	2 (OL)	6 (OL)	3 (FL)	3 (FL)	-	-	14
A330-300	3 (FL)	2 (FL)	-	-	-	-	5
A350-900	-	-	-	-	2 (FL)I + 2 (OL)R	2 (FL)I + 6 (OL)R	12
B787-9	-	-	-	-	-	2 (OL)	2
B787-8	-	-	4 (OL)	2 (OL)	-	-	6
A320	4 (OL)	2 (OL)	2 (FL)	3 (FL)	-	-	11
TOTAL	12	13	9	8	4	10	56

Note : OL = Operating lease FL = Financial lease

FL = Financial lease
I = Intercontinental

R = Regional



Phase Out Plan

PHASE-OUT PLAN	2012	2013	2014	2015	2016	2017	TOTAL
B747-400	2	2	-	-	2	2	8
B777-300ER (Jet Airways)	-	5	-	-	-	-	5
A340-500	2	2	-	-	-	-	4
B777-200	-	-	-	-	-	4	4
A330-300					2	3	5
A300-600	4	2	3	2	-	-	11
B737-400	3*	1*	2	3	-	-	9
ATR-72	-	2*	-	-	-	-	2
TOTAL	11	14	5	5	4	9	48

Note: * Return from Nok Air



Efficiency Derived from New Aircraft

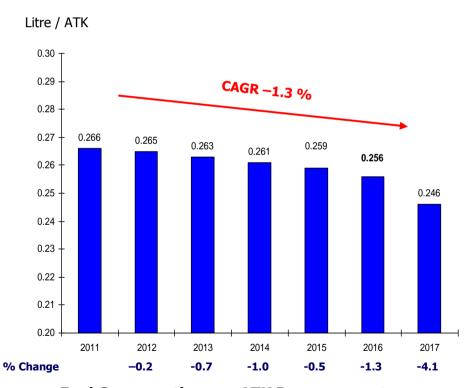
New aircraft will bring cost benefits in terms of fuel per ATK and maintenance cost per ATK

Fuel efficiency improve ~-1.3% per year from 2012 - 2017

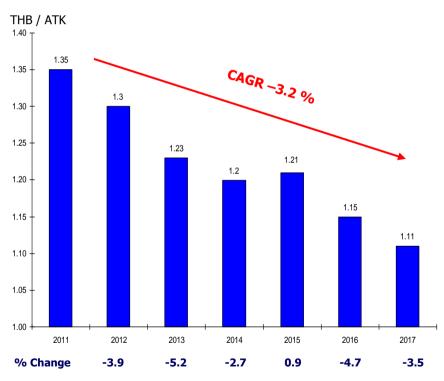
Save 5,823 MTHB

Maintenance cost per ATK decrease -3.2% from 2012-2017

Save 3,460 MTHB



Fuel Consumption per ATK Improvement



Maintenance Cost per ATK Improvement

Upgrades and Retrofit Schedule

Product commonization to improve customer experience, retention & improved yields

Economy Tentative Completion # of Aircraft **First Business** B747-400 ■ Jun. - Dec. 2011* 6 No. 7-12 (Four have been completed) B747-400 ■ Apr.-Oct. 2012 **(6)** No. 13-18 ■ Dec. 2011 * B777-200 No. 1 B777-200 ■ Mar. – Dec. 2012* No. 2-8 * Note: Completion of retrofit has been postponed due to flooding @ Don Mueang but will likely be completed by 2012

The New Look

Synchronization with Touches of Thai and Green concept

Cabin interior,
 On-board products &
 services master
 design by
 Priestmangoode









New Aircraft A330 & A380

New Airbus A380-800

New Airbus A330-300

Royal Silk Class





Economy Class





Royal First class





Royal Silk Class





Economy Class

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New Generation Aircraft: A350 & B787



A350

- 53 % Composite
- Lower fuel burn (Compare to today generation)
- Lower maintenance costs (Compare to today generation)

Family

- A350-1000
- A350-900
- A350-800



B787

- 50 % Composite
- Lower fuel burn (Compare to today generation)
- Lower maintenance costs (Compare to today generation)

Family

- B787-9
- B787-8

New Interactive In-Flight Entertainment

Full Audio Video on Demand (AVOD) in all classes

(Except A330-300, A300-600 and B737-400)

Entertainment

- Movies: 100 titles

Short program: 150 programsCD Album: 500 albumsGames: 60 games

- USB plug and play

Connectivity

- Voice Call

- SMS Text Messaging

- GPRS Email

- Internet Access'

Onboard Services

- E-Meal Menu - E-Duty Free Shopping

- E-Magazine - Seat Chat



Infotainment

- About THAI
- Airport Information
- Window on Thailand
- Travel Destination Information

Investor Relations Department

Food and Beverage

Chef gallery



























- More varieties , more menus
- Introduce special occasion menus
- Online Pre-order meal for First and Business class









ROP: Royal Orchid Plus

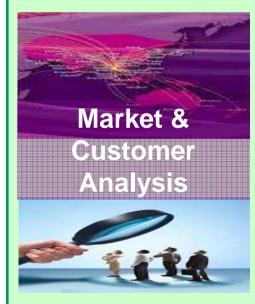


New Loyalty System



Global Tour Management System

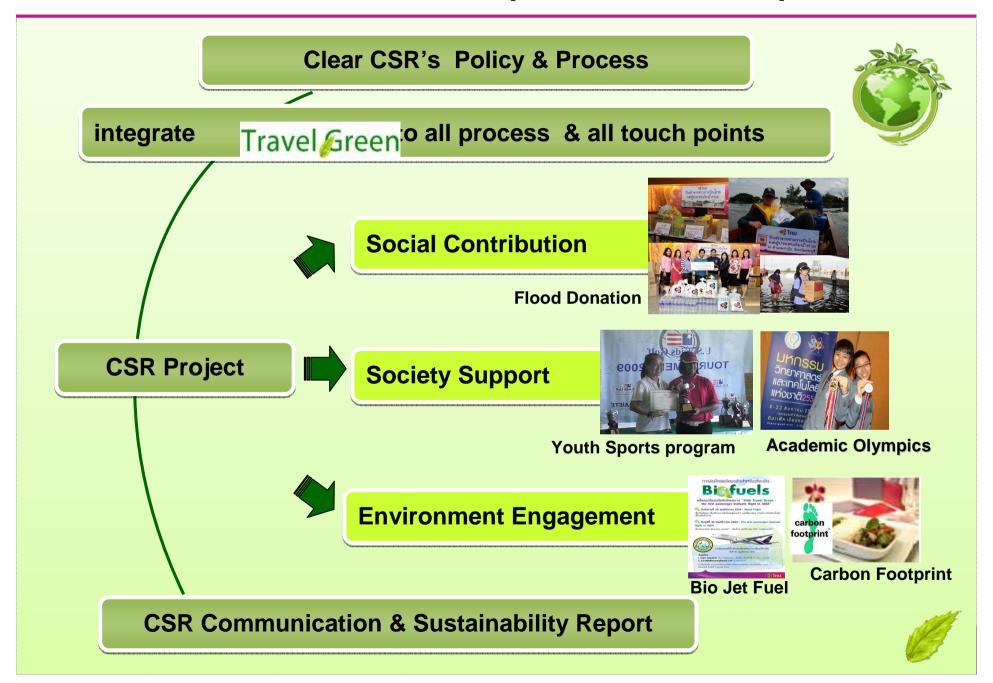




 Better understand market outlook and customer profile in each market

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CSR: Corporate Social Responsibilities



Route Network and Fleet

Route Network Strategy



- Develop Bangkok and Thailand as main hub by implementing more direct flights into Thailand, focus on increasing frequency and hub connectivity
- Enhance network strength in key markets to maintain leading market positioning and build network strength around home base
- Expand network to secondary regional routes, operating narrow body aircraft with light premium service
- Establish THAI LCC to compete in price sensitive market
- Leverage of alliances and strategic partners to expand network and cover all market segments
- Increase flight schedule flexibility in response to demand dynamic, seasonality and competitive environment
- Develop HKT into a 2nd key point of interest

Fleet Strategy

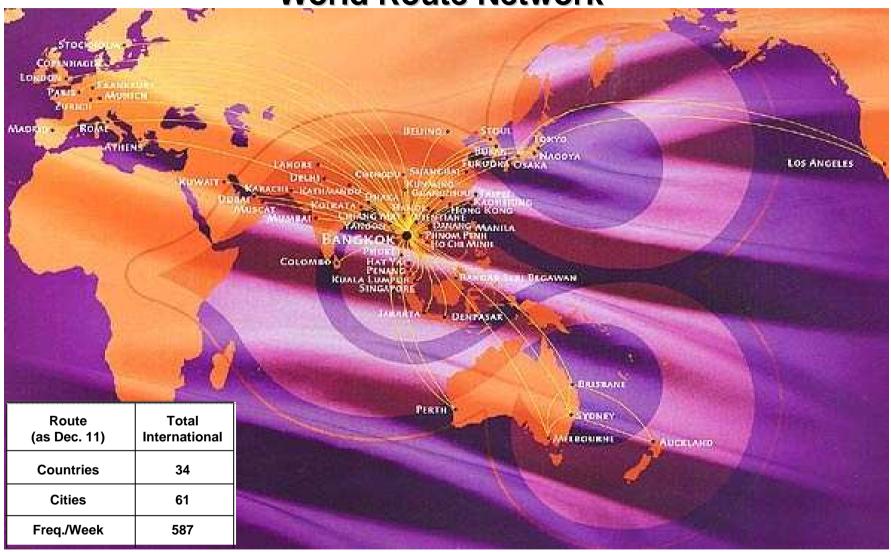


- Improve fleet efficiency to lower maintenance and fuel expense, reduce environmental impact and increase asset utilization
- Secure long-term fleet delivery positions to ensure young & fuel efficient fleet and support growth
- Implement fleet simplification over the longterm to reduce operating cost and improve operating efficiency
- Match aircraft size with demand and competition
- Design proper seat configuration to maximize competitive advantage

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THAI's Route Network

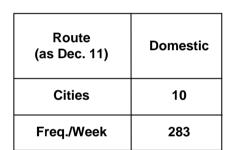
World Route Network

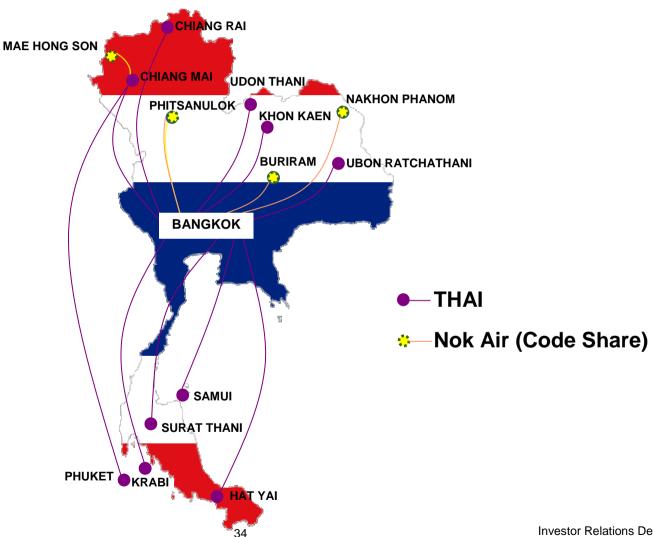


T100

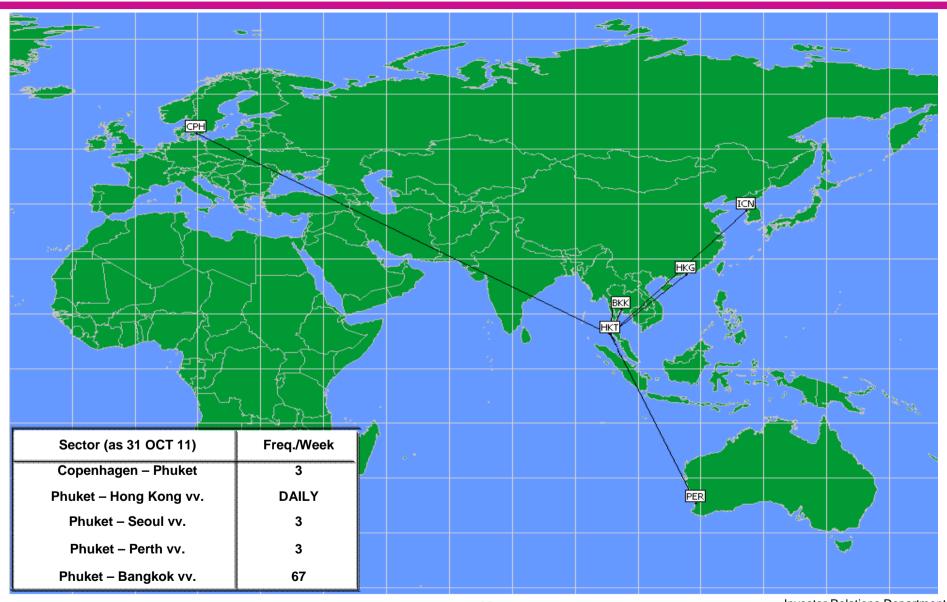
THAI's Route Network

Domestic Route Network





THAI's Phuket Route Network



T100

Commercial Strategy

Intra-Asia

Explore revenue in other markets. Developing new routes that show strong potential in business and leisure traffic by exercising 5th Freedom rights.

i.e. HKT-HKG-TPE, BKK-TPE-CTS

Secondary Destination

Widen coverage to secondary cities both regional and intercontinental routes using "Everywhere Non-Stop to Bangkok or Phuket" concept.

i.e. BKK-BRU-BKK, HKT-ICN-HKT, CPH-HKT

Network Sales

Boost Revenue and mitigate any downside effects in Bangkok and within Thailand.

Ancillary Revenue

Explore ancillary revenue options i.e. travel insurance, car rental, hotel accommodation, consumer miles.



IT Development









Infrastructure

Redesign and Migrate to Cloud E-Payment Gateway Mobile Capability

Data Management

Enterprise Resource Planning (ERP)

Internal Cooperation

E-Collaboration / Knowledge management

Revenue Enhancement

CRM / Cross Function Database

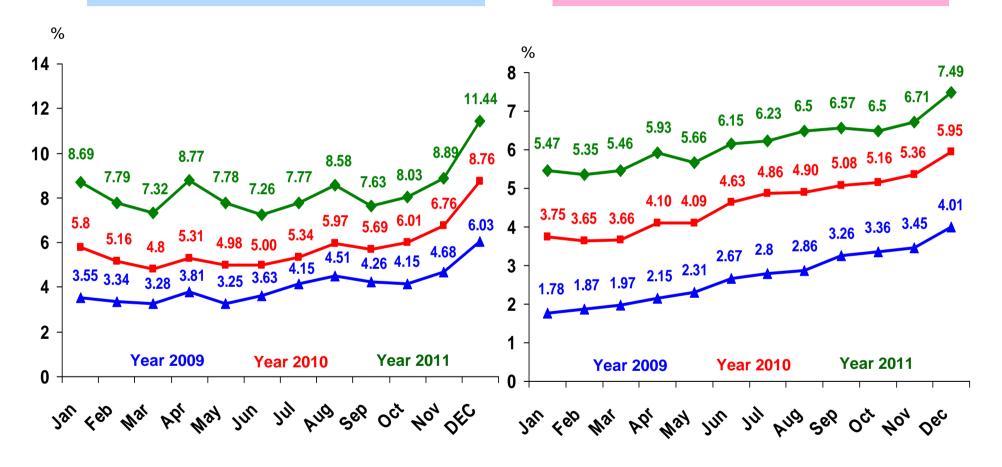
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Statistic on e-Service

Ticket Sales Via Internet

Check-in via Internet

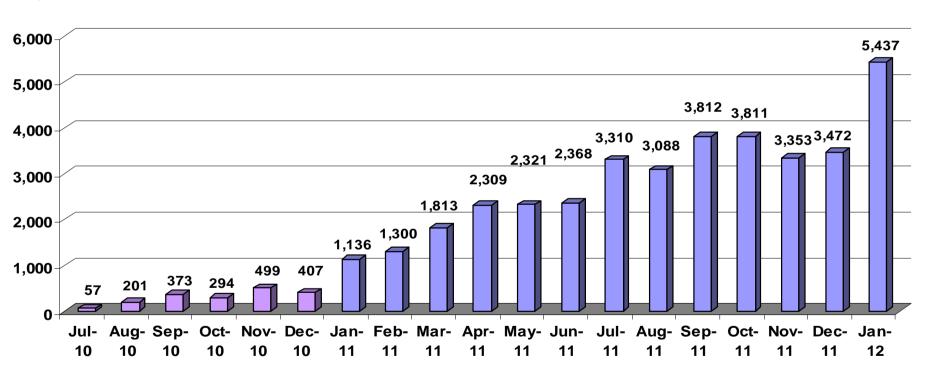


Statistic on e-Service

Check-in via Mobile

(http://m.thaiairways.com)

of PAX



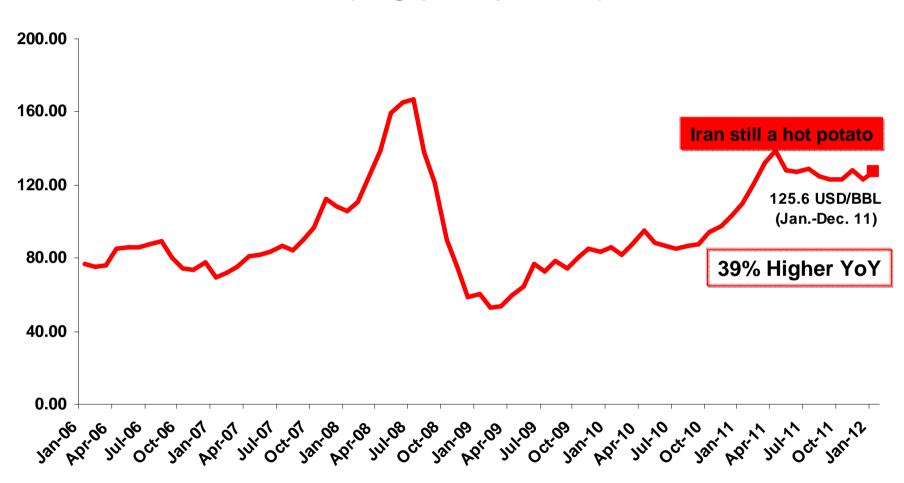


Risk Mitigation



Rising Fuel Cost

Price of Jet Fuel (USD/BBL) (Singapore Spot Price)

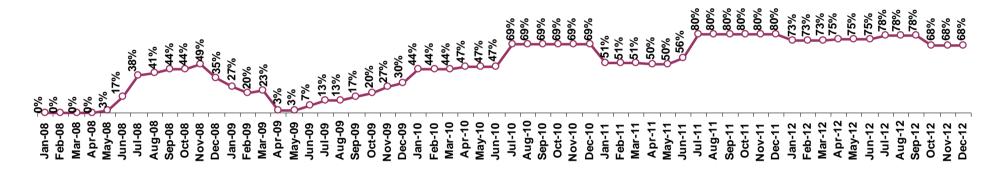




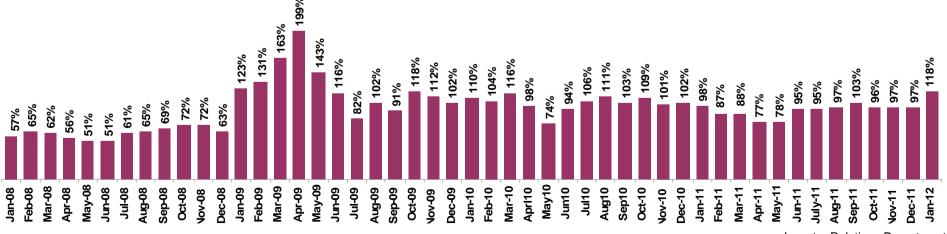
Fuel Management

Hedging combined with fuel surcharge greatly mitigates fuel price fluctuation risk

Monthly fuel hedging 2008-2011 - % of consumption by month



Percentage of Fuel Surcharge & Hedging Coverage



Emissions Control

IATA Carbon Offset Program





THAI is the first Asian airline with IATA to find means to offset fuel burn

Carbon Footprint



•Determined the carbon footprint of 2 meals and provided labeling declaring carbon quantity for customers as their choice

Emissions Trading

2012

Monetary Value

Amount of Shortfall Carbon Credit ~200 MTHB

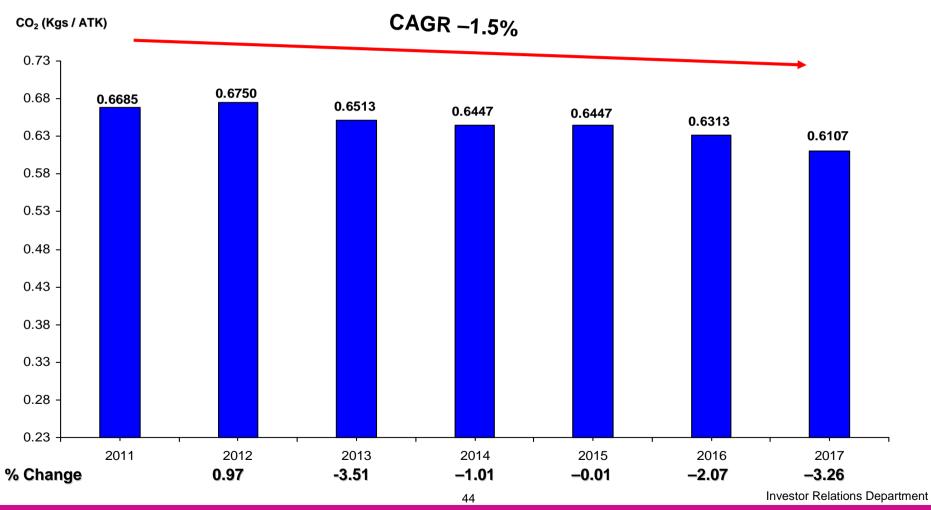


• CERs 60%

• EUAs 40%

CO₂ emission improvement

Carbon emission in Europe will be averagely reduced by -1.5 % (2012-2017)





Pending Legal Issues

EC
US Cargo DOJ
US Cargo Class Action
Korea

Rescinded all charges against THAI
Stopped further proceedings
Settled by paying USD 3.5 mn
Pending charges is for KW 2.85 mn

MTHB

In 2008 Put in reserve 4,290

In 2010 Wrote back 1,783

In 2011 Wrote back 1,042

Outstanding in reserve 1,465





Latest News

SIA: Third Quarter Profit Down
53% to \$135 Million

Malaysian Air in 'Crisis' with 4th Quarterly Loss

Qantas Profit Slumps in H1

Now, Jet Airways Seeks
Monetary Help from Lenders

Citi: Air Asia Flying into a More Turbulent 2012

Air Australia Grounded Amid Financial Woes

Troubled Kingfisher Puts
Bankers in a Bind

Performance Summary (Year 2010 & Year 2011)

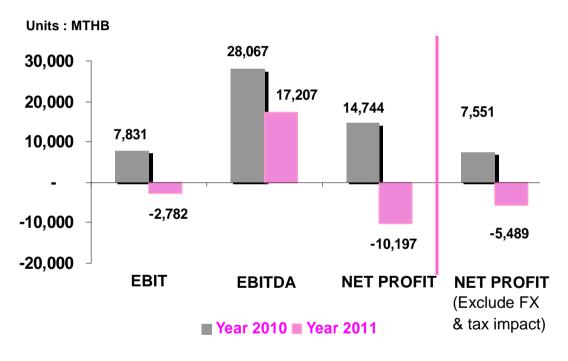
THAI and its subsidiary

(Units : MTHB)	2010	2011
Total Revenue	184,270	194,342
Total Expense	-171,553	-194,175
Foreign currency exchange (Loss)	9,106	-2,428
Financial Cost	5,166	5,656
Profit (Loss) before finance costs, income tax	16,657	-7,917
Net tax expense (income)	-1,865	(-2,245)
Net profits (loss)	14,744	-10,197

^{*} Net profit (loss) include non-controlling interests



EBIT, EBITDA and Net Profit (Year 2010 & Year 2011)

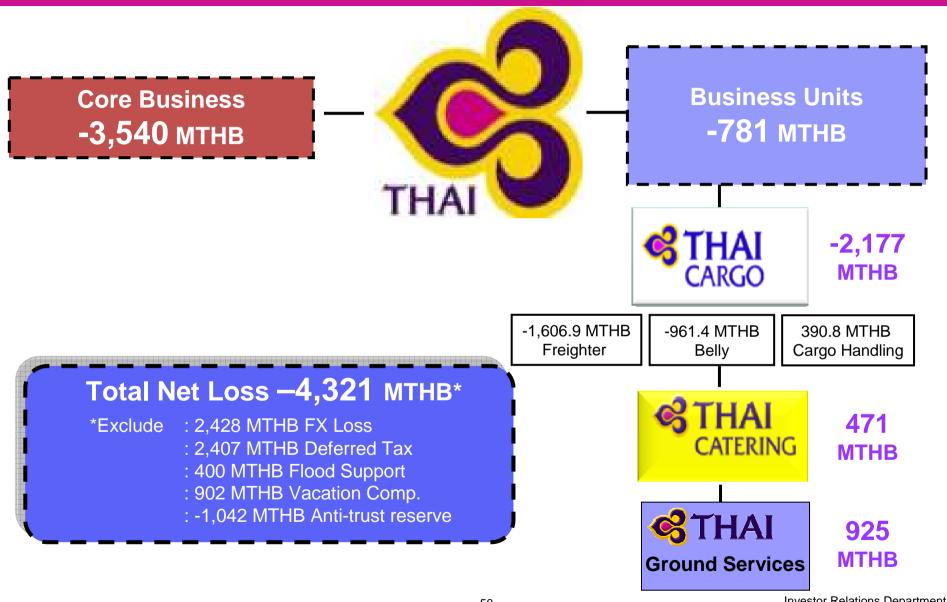


Factors Impacting Year 2011 Results

- Fuel cost 39% higher than last year
- Impact from earthquake hitting Japan
- US & European economic slowdown
- Flooding in Thailand
- THB relatively weaker
- Impact from deferred tax expenses 2,407 MTHB



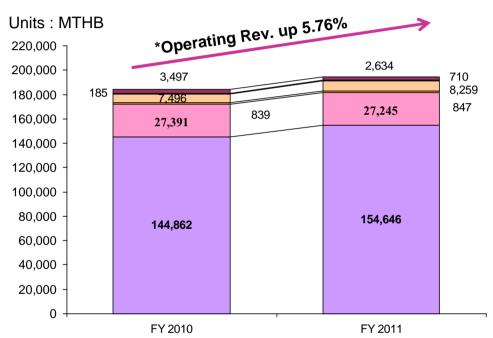
Net Profit of Core Business & Business Unit



Investor Relations Department

Operating / Total Revenue (Year 2010 & Year 2011)

Operating Revenue



Total Revenue

Revenue	% Change	Tot. Rev.
Passenger	6.75	79.57
Freight	0.53	14.01
Mail	0.96	0.44
Other activities	10.17	4.25
Interest income	284.05	0.37
Other income	- 24.67	1.36
Total Income	5.47	100.00

[□] Passenger □ Freight □ Mail □ Other activities □ Interest income □ Other income

Total revenue Year 2010 = 184,270 MTHB Total revenue Year 2011 = 194,342 MTHB

Investor Relations Department

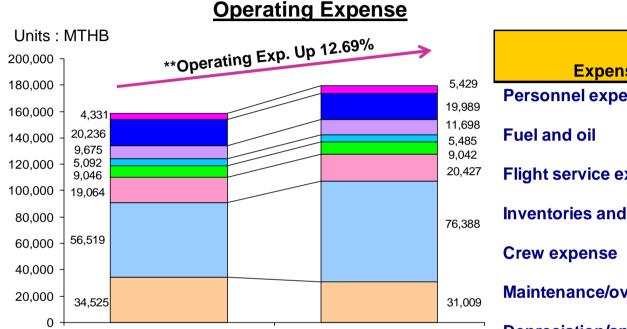


^{*}Excludes Interest & Other income

⁻ Operating revenue Year 2010 = 180,589 MTHB

⁻ Operating revenue Year 2011 = 190,997 MTHB

Operating / Total Expense (Year 2010 & Year 2011)



Total Expense

9%			% Change	% of
	F 420	Expense	YoY	Tot. Exp.
	5,429 19,989	Personnel expense	- 10.18	15.33
	11,698 5,485 9,042	Fuel and oil	35.16	37.78
	20,427	Flight service expense	7.15	10.10
	76,388	Inventories and supplies	- 0.04	4.47
		Crew expense	7.71	2.71
	31,009	Maintenance/overhual	20.92	5.78
FY 2011		Depreciation/amortisation	- 1.22	9.88
☐ Flight Service Expense	Aircraft lease/spare parts	25.37	2.68	
■ Aircraft Maintenance		Other expense	149.73	11.27
		Total Expense	20.67	100.00

Excludes FX, Impairment losses and Share of profit of investments by the equity method

■ Fuel and Oil

■ Lease of a/c

■ Crew Expense

- Operating expense Year 2010 = 176,488 MTHB

FY 2010

- Operating expense Year 2011 = 198,892 MTHB

Total expense Year 2010 = 167,613 MTHB Total expense Year 2011 = 202,259 MTHB



■ Personnel

Inventory&Supply

Depreciation

Estimated Cost Reduction

The company is rigorously controlling and reducing expenses to achieve full efficiency and sustainability

Cost Reduction Approach	Estimated Cost Reduction (MTHB)
1. Implemented personnel cost reduction (EMM resolution)	1,595.35
2. Estimated personnel cost reduction under negotiation	578.76
3. Cost reduction from strategic initiatives	4,248.13
4. Cost reduction from DO's additional measures	161.2
Total estimated cost reduction	6,583.44

Note: Excluded estimated cost reduction from some projects that are specified as percentage



Improved Capital Structure

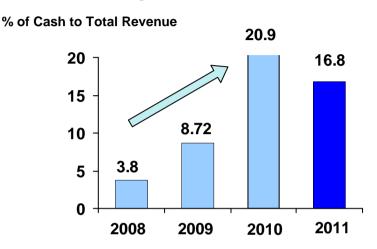
Raised 15,000 MTHB in new equity

Received additional borrowing from financial institutions

Obtained Revolving Credit Lines

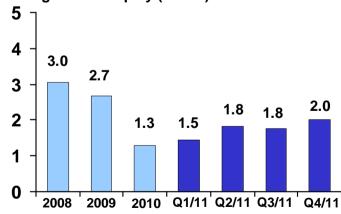
8,000 MTHB Debenture issued in May 13, 2011

Improved Cash Position



Stable Capital Structure

Net Interest Bearing Debt to Equity (Times)



Investor Relations Department

Ratios - Year 2010 & Year 2011

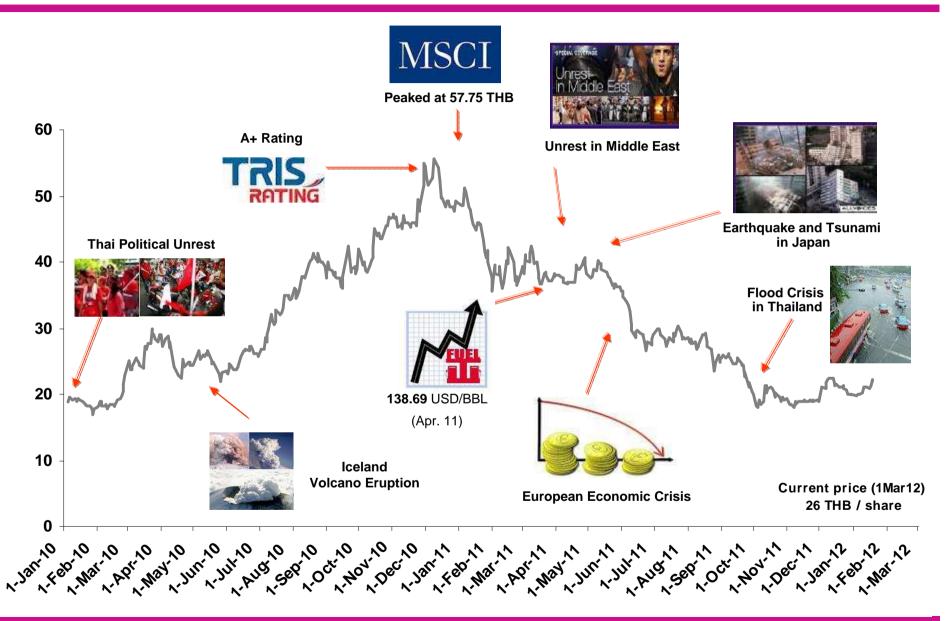
Ratios	units	2010	2011
Earnings Per Share	(THB)	8.1	-4.7
Book Value per Share	(THB)	37.9	28.9
Price / Book Value	(Times)	1.3	0.7
P/E Ratio	(Times)	6.1	-4.3
Return on Total Assets	(%)	5.2	-3.6
Return on Total Equity	(%)	23.8	-14.6
EBIT	(MTHB)	7,831.0	-2,782.0
EBITDA	(MTHB)	28,067.0	17,207.0
EBITDAR	(MTHB)	32,398.0	22,637.0
IBD to Equity	(Times)	1.9	2.2
Net IBD to Equity*	(Times)	1.4	2.0
Debt Service Coverage**	(Times)	0.9	0.5
Interest Coverage	(Times)	5.4	3.0
EBITDA Margin	(%)	15.5	9.0
Operating Profit Margin	(%)	4.3	-1.5
Net Profit Margin	(%)	8.2	-5.3

^{* (}Interest Bearing Debt – Cash and Cash Equivalent) / Equity

^{**} EBITDAR – TAX / Interest + Rent + Long Term Debt Repayment



Price Volatility from External Events



Key Take Aways

- THAI remains in fairly good shape despite difficulties in 2011
- Taking drastic actions to improve competitiveness
- Right sizing aircraft with demand to improve on cost & margins
- 5% capacity shift from long-haul to shorter sectors improving yields & margins
- Thai Smile to build up regional connectivity & enhance competitiveness
- Targeting further cuts in operating cost to lower unit cost
- New aircraft & retrofitting to commonise product to increase fuel efficiency, improve customer value & enhance pricing power
- Seeking secondary city pairs to serve from Bangkok to diversify market & improve yields
- Developing Phuket as second point of interest to diversify market & improve yields



Key Take Aways

- Diversifying & improving on e-channels to improve efficiency & better suit customer needs
- Converting 2 B747-400 aircraft to lower cost of cargo operations instead of leasing freighter aircraft
- Investing in upgrading IT backbone & peripheral modules with SAP at the core of ERP
- Business units are increasingly being measured more independently on their stand alone performance
- Launched Wingspan to enhance THAI's HR cost competitiveness through outsourcing staff requirement

Key Take Aways

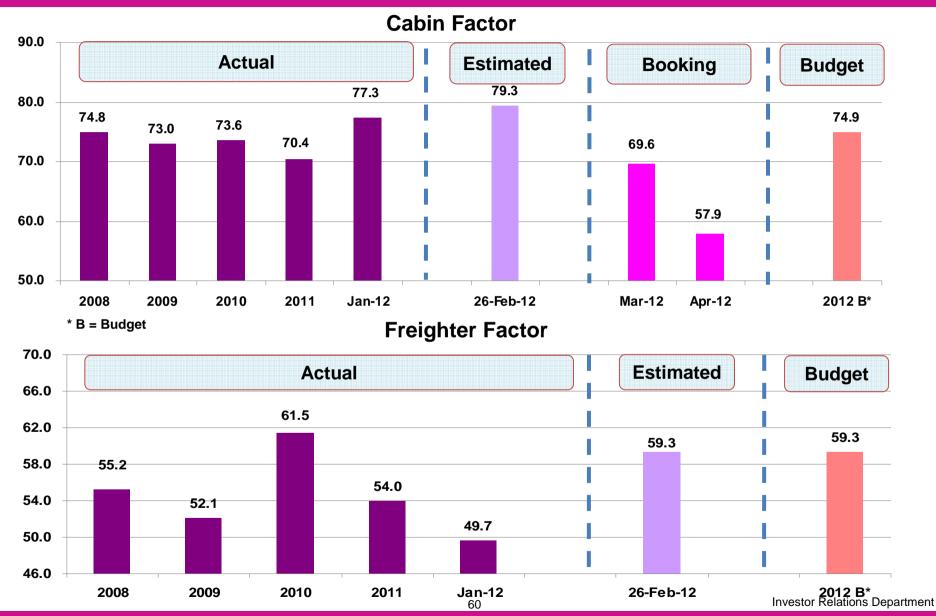


Mitigating risks

- Significantly higher amount of fuel hedging through 2012
- Pro-active management of liquidity & FX exposure
- Studying means to manage FX exposure more effectively
- Maintaining at least 12% cash & committed credit lines to total revenue ratio in face of global uncertainty
- Growth in capacity kept at a reasonable pace
- Studying alternative funding options to ensure flexibility
- Developing long-term fleet plan to ensure availability of aircraft for fleet renewal & growth



Looking Ahead







Looking Ahead into 2012

- Much stronger travel demand for first 2 months with cabin factors averaging 77.3% & almost 80.0% for January & February 2012.
- Higher level and longer period of hedging provides protection in face of Middle East uncertainty
- Financial performance in first 2 months of 2012 is much improved than the 4th quarter 2011
- Q2 through Q4 2011 were all abnormal quarters impacted by unfortunate events
- Barring any abnormal events, Q2 through Q4 2012 should have normalized operating environment thus should lend to improved year-on-year overall financial performance



Thank you for attending



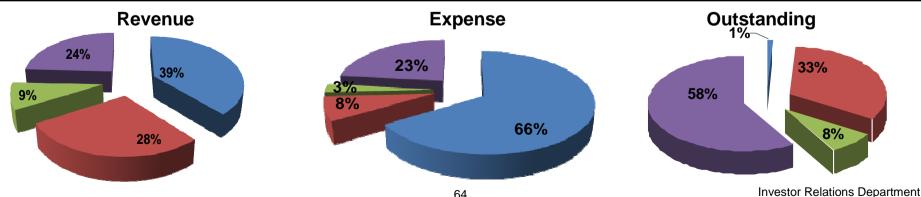
Appendix



Unit: MTHB

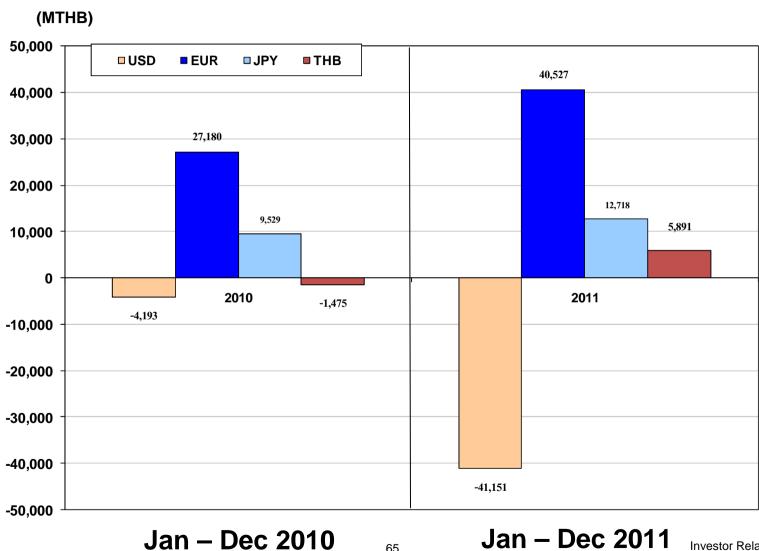
Foreign Currency Exposure (As of DEC. 2011)

	Reve	nue	Expense			Outstanding Borrowings					
					or Deficit	Before	Swap	After	Swap		
	Amount	%	Amount	%	Amount	Amount	%	Amount	%		
USD BASED	73,291	38	114,442	66	- 41,151	1,273	1	1,273	1		
USD	19,932		106,935								
Others ⁽¹⁾	53,359		7,507								
EUR BASED	54,037	28	13,510	8	40,527	46,595	33	46,595	33		
EUR	17,126		6,804								
Others ⁽²⁾	36,911		6,706								
JPY	17,369	9	4,651	3	12,718	11,301	8	15,680	11		
ТНВ	45,995	24	40,104	23	5,891	83,181	58	78,897	55		
TOTAL	190,692	100.00	172,707	100.00	17,985	142,350	100	142,445	100		



T100

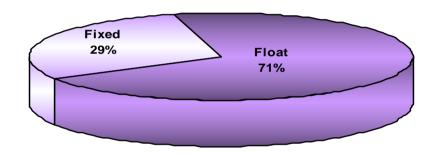
TG continued to be net long Euro & Yen

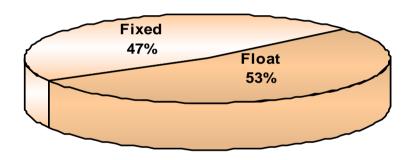


Proportion of Fixed and Float (As of Dec. 2011)

Before Swap

After Swap





Percentage of TOTAL (TOTAL = 142,350 MTHB)

Cost of funding = 3.78%

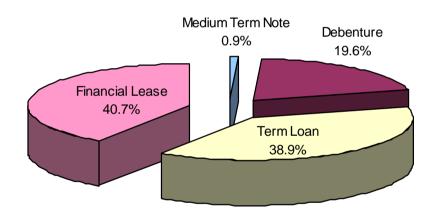
Percentage of TOTAL (TOTAL = 142,444 MTHB)

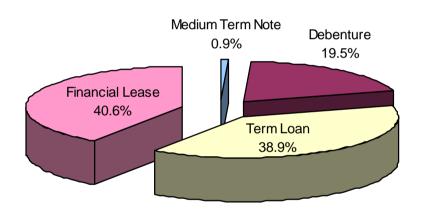
Cost of funding = 3.92%

Proportion of Total Borrowing (As of Dec. 2011)

Before Swap

After Swap

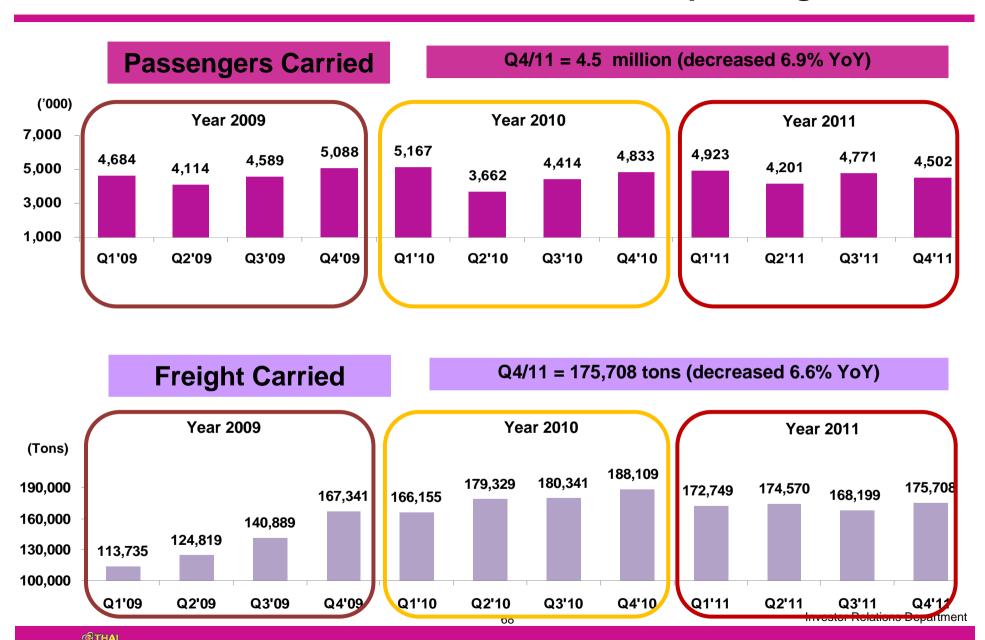




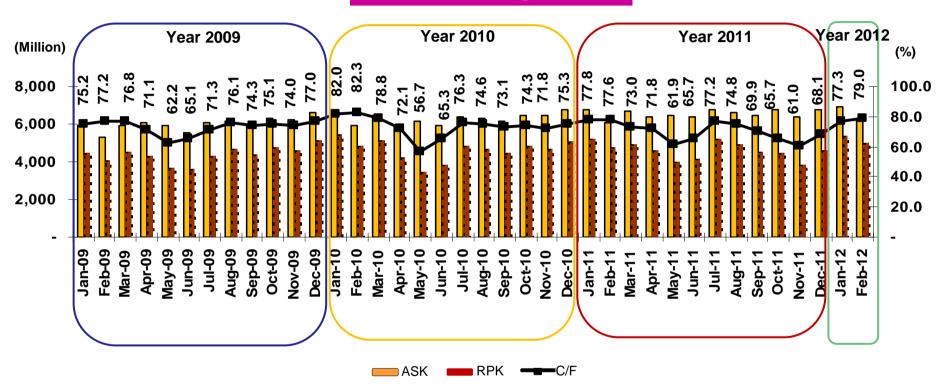
Percentage of Total
(Total of on Balance Sheet = 142,350 MTHB)

Percentage of Total

(Total of on Balance Sheet = 142,444 MTHB)



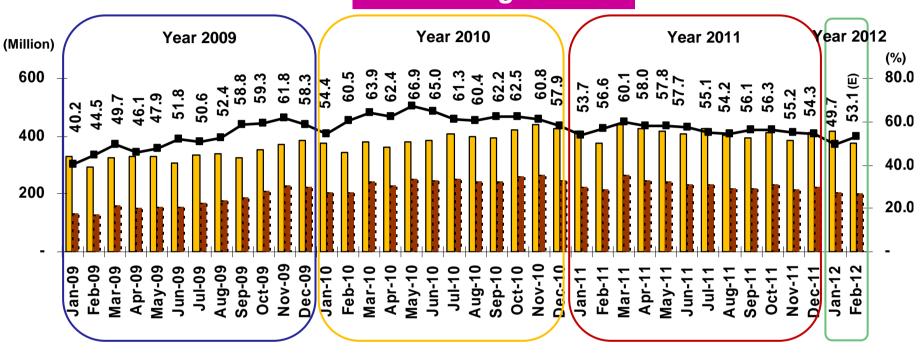
Passenger



	YoY (Month)			QoQ (Quarter)			YoY (Quarter)			YoY (Year)		
	Feb'12 (E)	Feb'11	YoY%	Q4'11	Q3'11	QoQ%	Q4'11	Q4'10	YoY%	2011	2010	YoY%
MASK	6,481	6,098	6.3	19,953	19,837	0.6	19,953	19,734	1.1	78,533	75,600	3.9
MRPK	5,135	4,731	8.5	12,968	14,681	- 11.7	12,968	14,569	- 11.0	55,267	55,676	- 0.7
Cabin factor%	79.2	77.6	2.1	65.0	74.0	- 12.2	65.0	73.8	- 12.0	70.4	73.6	- 4.4





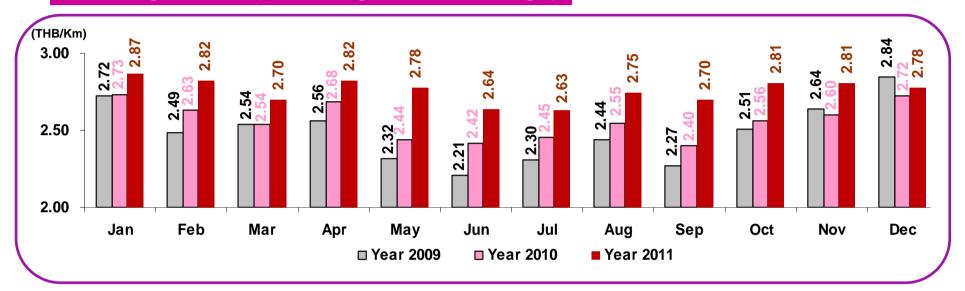




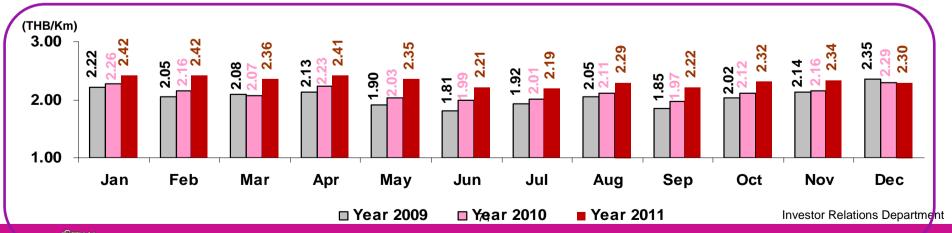
	YoY (Month)			QoQ (Quarter)			YoY (Quarter)			YoY (Year)		
	Feb'12 (E)	Feb'11	YoY%	Q4'11	Q3'11	QoQ%	Q4'11	Q4'10	YoY%	2011	2010	YoY%
MADTK	377	376	0.3	1,210	1,224	- 1.1	1,210	1,288	- 6.1	4,917	4,708	4.4
MRFTK	200	213	- 6.1	669	675	- 0.9	669	778	- 14.0	2,765	2,895	-4.5
Freight factor%	53.1	56.6	- 6.4	55.3	55.1	0.3	55.3	60.4	- 8.5	56.2	61.5	- 8.6

(\$\)THAI

Passenger Yield (Including Fuel Surcharge)

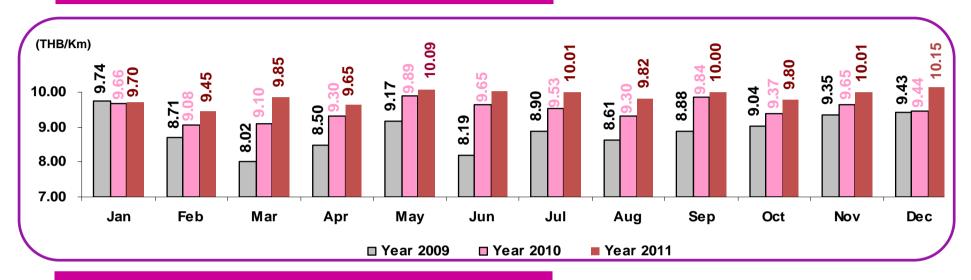


Passenger Yield (Excluding Fuel Surcharge)

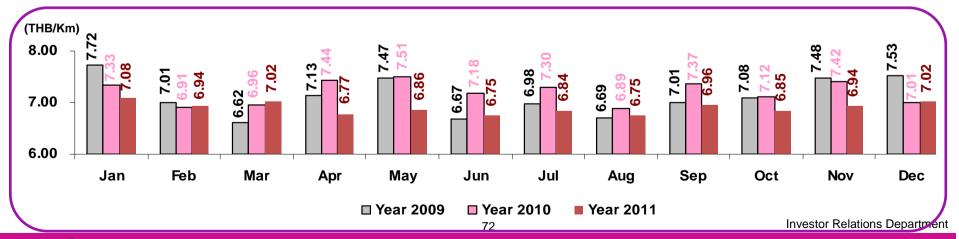




Freight Yield (Including Fuel Surcharge)



Freight Yield (Excluding Fuel Surcharge)



Awards and Accolades

Achieved Top 5 in the World and Targeting Top 3 in Asia

The World's Top Ten Airlines – Skytrax Skytrax 2011 Best Airline Seat - Economy Class Best On Board Catering - Economy Class 2011 2010 2009 **Business Traveler's Award 2011** QATAR 💉 3 4 Traveller 2nd for Best Airline SINGAPORE AIRLINES 2 2 2nd for Best Asia-Pacific Airline 3rd for Best Business Class **** 3 3 ASIANA AIRLINES **3rd for Best Economy Class** CATHAY PACIFIC 4 2nd for Best Frequent-Flyer Programme (1) 3rd for Best Airline Lounge in Asia-Pacific ☆☆☆☆ **含THAI** 9 10 **Norwegian Grand Travel Award 2011** 6 6 7 *** Best Intercontinental Airline 7 5 8 *** TTG Award 2011 **Best Business Class** 8 6 Best Southeast Asian carrier TURKISH AIRLINES 9 Skytrax 2010 Best Airline Lounge - First Class *** 10 8 5 **Best Airport Services Go Asia Award** Source: Skytrax 73 Best Asian carrier



Industry Outlook

Passenger from / to Thailand Forecast 2011-2022

