

THAI AIRWAYS INTERNATIONAL Plc.

(Year 2008)

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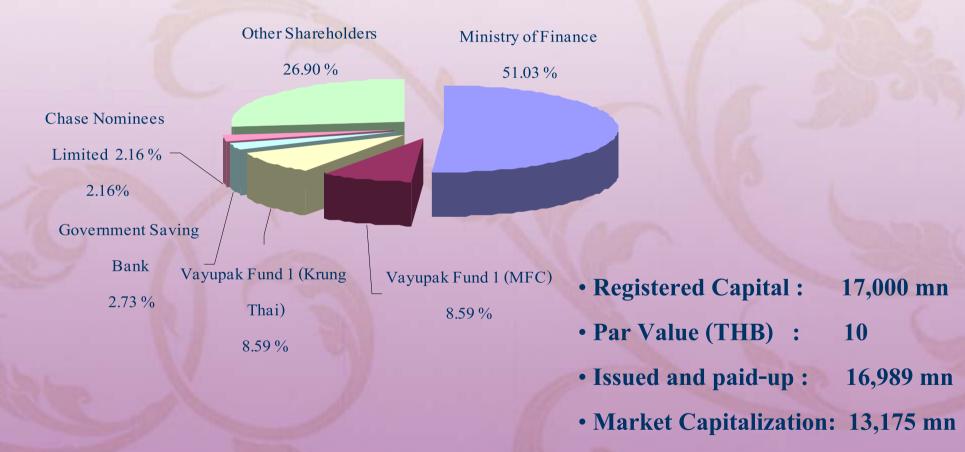
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- 4. Financial Performance
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Shareholders



THAI's Operations

- 1. Aviation Business
 - Passenger Transportation
 - Cargo and Mail Transportation
- 2. Business Units Related to Air Transport
 - Ground Customer Services
 - Ground Support Equipment Services
 - Cargo and Mail Commercial Services
 - Technical Services
- **3.** Transport Support Activities
 - Dispatch Service
 - Sale of Duty Free Goods on Board
 - Sale of Souvenir Products at THAI Shops



THAI torRelationsDepartment







THAI's Facilities at Suvarnabhumi



Aircraft Maintenance

• Covers 24,300 square meters is the largest maintenance hangar in Southeast Asia for A380

Ground Customer Service

• Covering 16,000 square meters provides customers with a full range of customer services and facilities to facilitate customer service.

Catering

- Quality and Food Safety Management System
- Semi-Automation Equipment
- Custom Free Zone
- Quality of food and services
- Hygiene of food & production
- Safety of food

THAI's Facilities at Suvarnabhumi Operations Center





Cargo & Mail Commercial Facility



Crew Terminal

- Crew Center
- Ground & Flight Operations Center

HAI

- THAI city Headquarter
- Landmark

Ground Support Equipment

- Environment Revolution
- Maintenance Shop Under One Roof
- New Modern Maintenance Equipment
- Enhancement Superior Quality & safety

Cargo & Mail

- Capacity Over 1 Million Tons/Year
- Zoning Operation
- Future Expansion
- Semi-Automation/modern Equipment
- Cargo Custom Free Zone



Subsidiaries and Associated Companies

| | Name of Company | Shareholding | Business Type | |
|---------|---|--------------|-------------------------|--|
| | 1. Thai-Amadeus Southeast Asia Company Limited | 55.0% | Reservation Service | |
| | 2. Royal Orchid Hotel (Thailand) Public Company Limited | 24.0% | Hotel | |
| | 3. Donmuang International Airport Hotel Company Limited | 40.0% | Hotel | |
| | 4. Suvarnabhumi Airport Hotel Company Limited | 30.0% | Hotel & Services | |
| 1 | 5. Bangkok Aviation Fuel Service Public Company Limited | 22.6% | Fuel Service | |
| and and | 6. Phuket Air Catering Company Limited | 30.0% | Catering Service | |
| | 7. Nok Air Company Limited | 39.0% | Low Cost Flight Service | |



Destinations

International

12 Destinations / 331 Flights / Week

Domestic

- North (4 Destinations)
 - Chiang Mai * Phitsanulok
 - Chiang Rai * Mae Hong Son
 - Khon Kaen Udon Thani
- Northeast (3 Destinations)
 - Ubon Ratchathani
- South (5 Destinations)
 - Hat Yai* Surat Thani
 - Phuket *
- Krabi
- Samui
- *<u>Remark</u> : International Airport

62 Destinations / 553 Flights / week

| Routes | Countries | Destinations | |
|-------------------------|-----------|--------------|--|
| Regional | 20 | 43 | |
| Northern | 5 | 15 | |
| Southern | 4 | 5 | |
| Indochina | 3 | 4 | |
| Western | 5 | 16 | |
| Middle East | 3 | 3 | |
| Intercontinental | 14 | 19 | |
| North Pacific | 1 | 1 | |
| Europe | 10 | 12 | |
| Australia & New Zealand | 2 | 5 | |
| South Africa | 1 | 1 | |



Aircraft Fleet

As of Dec. 2008

| Type of Aircraft | Owned | Operating Lease | Total |
|------------------|-------|--|-------|
| B 747-400 | 18 | - | 18 |
| B 777-300 | 6 | | 6 |
| B 777-200 | 5 | 3 | 8 |
| B 777-200ER | 6 | N - 114 | 6 |
| B 737-400 | 6 | 4 | 10 |
| A 300-600 | 17 | A Com | 17 |
| A 340-600 | 6 | - | 6 |
| A 340-500 | 4 | | 4 |
| A 330-300 | 10 | 2 | 12 |
| ATR72* | 2 | A start and a start and a start a star | 2 |
| Total | 80 | 9 | 89 |

* NOTE : 3 B737-400 aircraft lease to Nok Air



Star Alliance (The Way the Earth Connects)

| Founding Members | Member | Regional Carriers | | |
|-------------------------|-------------------------|--------------------------|--------------------|--|
| - Air Canada | - Air China | - Air New Zealand | - Adria Airways | |
| - Lufthansa | - ANA | - Asiana Airlines | - Blue 1 | |
| - Scandinavian Airlines | - Austrian | - Bmi | - Croatia Airlines | |
| - Thai Airways | - Egypt Air | - LOT Polish Airlines | 0 | |
| - United Airlines | - Shanghai Airlines | - Singapore Airlines | 1 1000 | |
| | - South African Airways | - Spanair | | |
| | - Swiss | - TAP Portugal | 6 | |
| | - Turkish Airlines | | 200 | |
| | - US Airways | | | |



2. Statistical Information

Statistical Information

Destinations

- Continents served
- Total aircraft in fleet
- Flight frequency per week
- Monthly passengers carried
- Staff count
- Core Staff

Domestic = 12 International = 62

89 of which 3 are leased to Nok Air
International Routes 553 Flts/Week
Domestic Routes 331 Flts/Week
1.56 million average
27,193
12,708

IHAI

Statistical Information

| | <u>2007</u> | <u>2008</u> | <u>% Change</u> |
|---|-------------|----------------------|-----------------|
| Passenger revenue earned (MTHB) : | 160,558 | 164,319 | 2.3 |
| Million Available Seat Kms. (MASK) : | 78,048 | <mark>75,3</mark> 91 | - 3.4 |
| Million Revenue Passenger Kms. (MRPK) : | 61,619 | <mark>56,3</mark> 77 | - 8.5 |
| Average Cabin factor (%): | 78.9 | 74.8 | - 5.2 |
| Average Freight load factor (%): | 54.60 | 55.20 | 1.1 |
| Average Load factor (%): | 70.3 | 68.2 | - 3.0 |

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Statistical Information



76.86

2006

78.95

2007

74.78

2008

85

80

75

70

65

60

71.1

2005

Factor

Cabin

Years 2005 - 2008

- ASK decreased yoy by 3.40%
- **RPK** decreased yoy by 8.51%

- 2008 affected by global economic & domestic political factors
- Still strong compared to normal year



3. Tentative Aircraft Delivery

Tentative Aircraft Delivery



Aircraft Delivery Schedule

| ADDITIONAL AIRCRAFT (According to delivery schedule) | 2007 | 2008 | 2009 | 2010 | 2011 | TOTAL |
|---|--------|------|------|------|------|-------|
| A380 | (all) | - | 5- | - | 6 | 6 |
| A340-600 | | 1 | P | - | 1. | 1 |
| A330-300 | - | - | 6 | 2 | - | 8 |
| TOTAL | | 1 | 6 | 2 | 6 | 15 |

Current Issues



Fuel & Fuel Surcharge

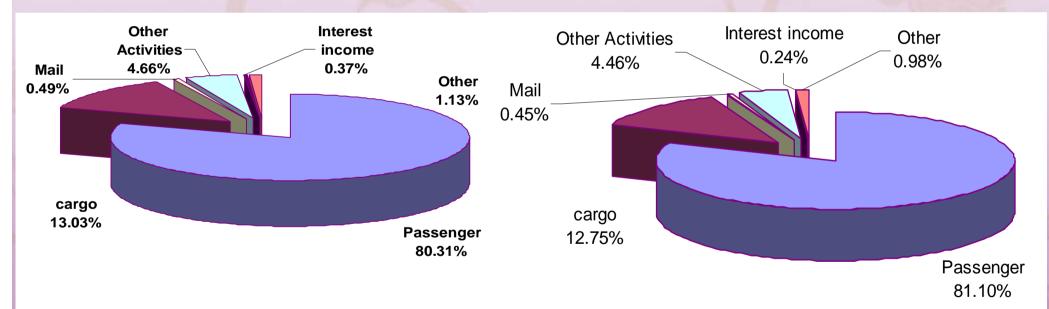
- Fuel hedging up to 50% of full year's demand but flexible
- Fuel hedging approximately 42% on 3 months basis
- Hedging position subject to fuel price trend
- Fuel surcharge : Intercontinental USD 64.5- 89.5 per sector Regional – USD 14.5 - 49.5 per sector Domestic – THB 400 per sector
- No official guideline for fuel surcharge reduction





Revenue Breakdown (Year'07)

Revenue Breakdown (Year'08)







Passenger Revenue (Years 2005-2008)

Units : THB mn

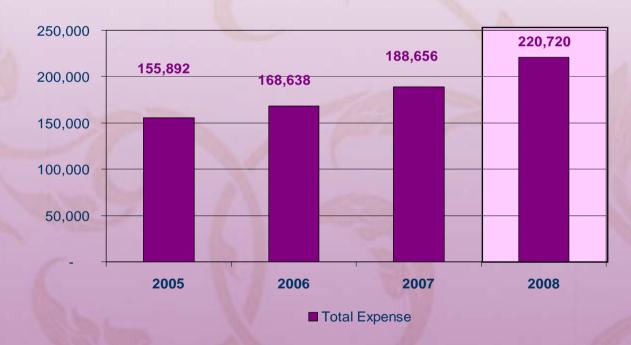


- 7.79% CAGR for Total Revenue
- 6.52% CAGR for Passenger Revenue
- Total revenue increased yoy by 1.34% (2008 over 2007)
- Passenger revenue increased yoy by 2.34%(2008 over 2007)



Operating Expense (Years 2005-2008)

Units : THB mn



- Total expense <u>increased</u> yoy by 17%
- Personnel expense <u>decreased</u> yoy

by 7.57%

- Fuel cost increased yoy by 42.88%
- Depreciation <u>increased</u> yoy by 11.77% from reducing aircraft depreciation period to 15 years



EBIT, EBITDA and Net Profit

Units : THB mn



• Fuel cost the main culprit for disappointing performance







Net Debt/Equity Ratio





5. Going Forward

Going Forward



- **Revenue Maximization** Optimizing flights to profitable routes
 - Flexible pricing
 - Proactive marketing
 - Review less profitable routes
- Network Development Reduce redundant capacity through synergy
- Ensure Ongoing Operation Excellence Highest level of safety
 - Unsurpassed service quality
 - Timely service
- Enhance Asset Management and Undertake Restructuring

SAWASDEE