

THAI AIRWAYS INTERNATIONAL PLC. KIM ENG Securities

NDR in USA (May 16-20, 2011)







The information contained herein is intended to represent the Company's operating and financial position at a given point in time and may also contain forward looking information which only reflects expectations based on the prevailing geo-political, economic and non-controllable factors. Such information has been obtained from sources believed to be most reliable and the means in analyzing and preparation of such information for disclosure are based on approved practices and principles in the investment industry. The views are based on assumption subject to various risks and uncertainties and no assurance is made as to whether such future events will occur, that projections will be achieved, or that the assumptions here-in are correct. Consequently no assurance is made as to the accuracy or completeness of information presented in this document.

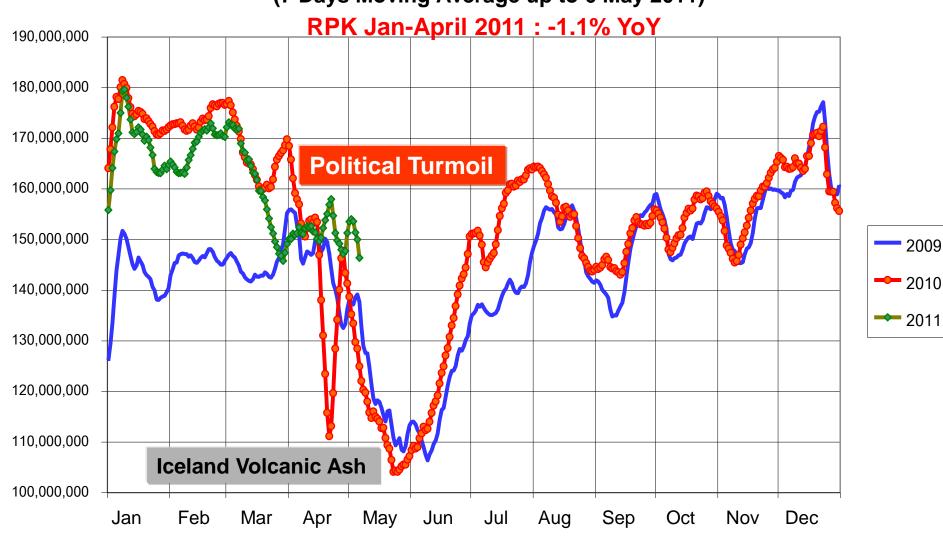
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Passengers Carried - Kilometers

DAILY REVENUE PASSENGER KILOMETRE (RPK)

(7 Days Moving Average up to 6 May 2011)



2009

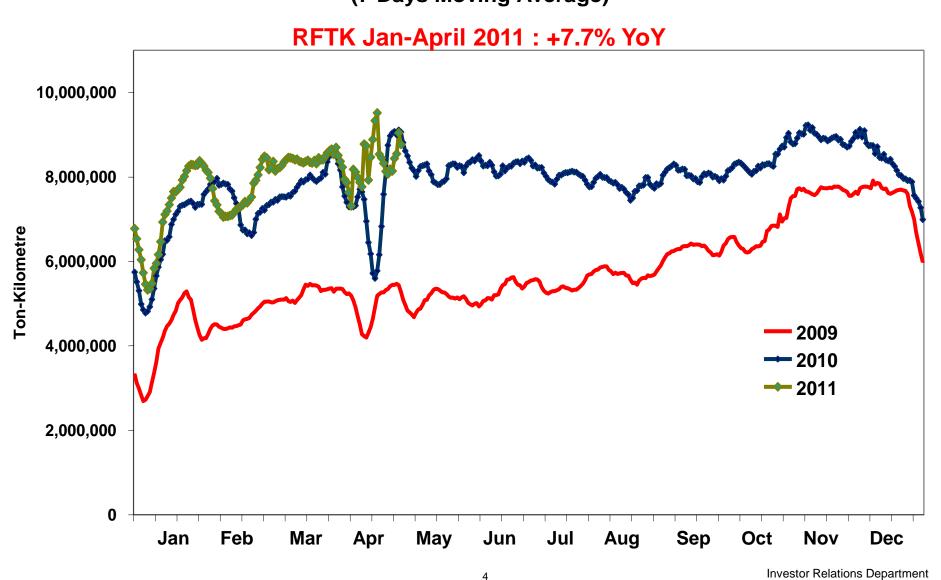
2010



Freight and Cargo – Ton Kilometers

DAILY CARGO TRAFFIC (RFTK)

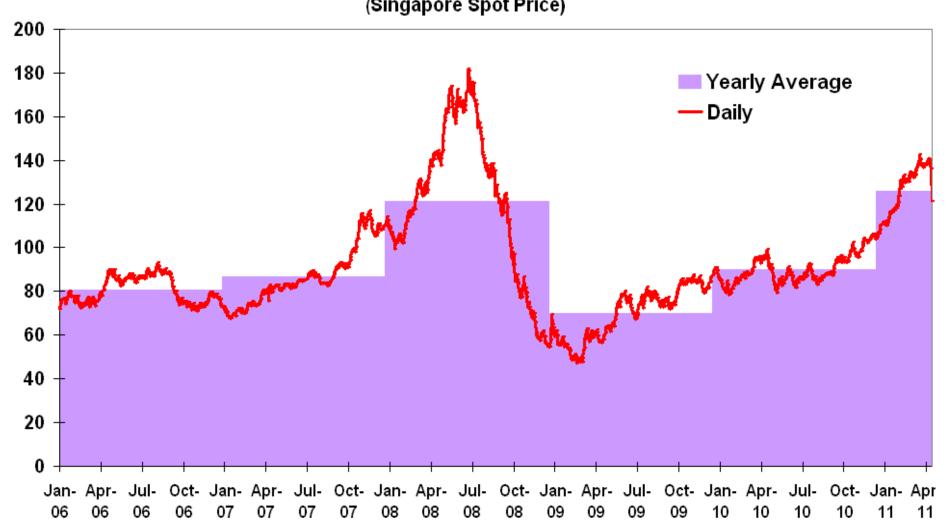
(7 Days Moving Average)





Price of Jet Fuel (US\$/bbl)

(Singapore Spot Price)

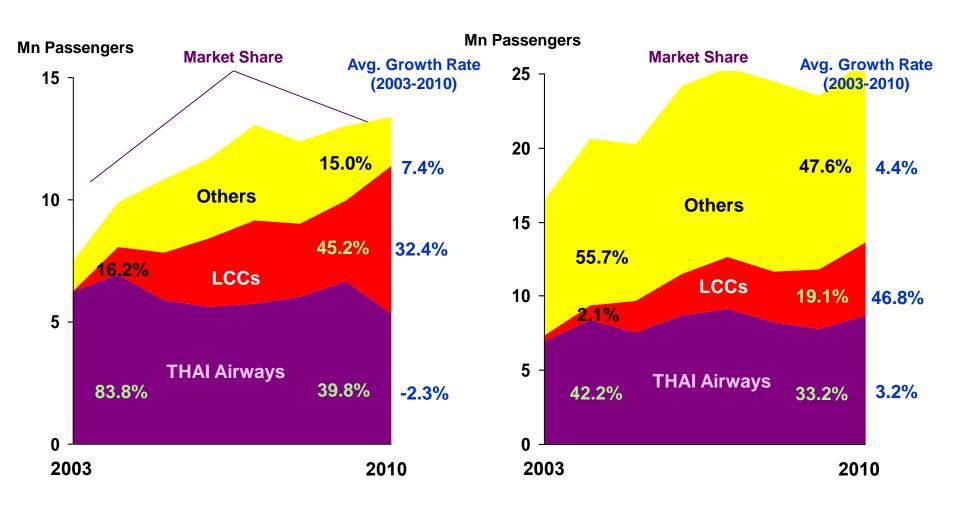




Market Share of LCCs Up Dramatically

Domestic Market

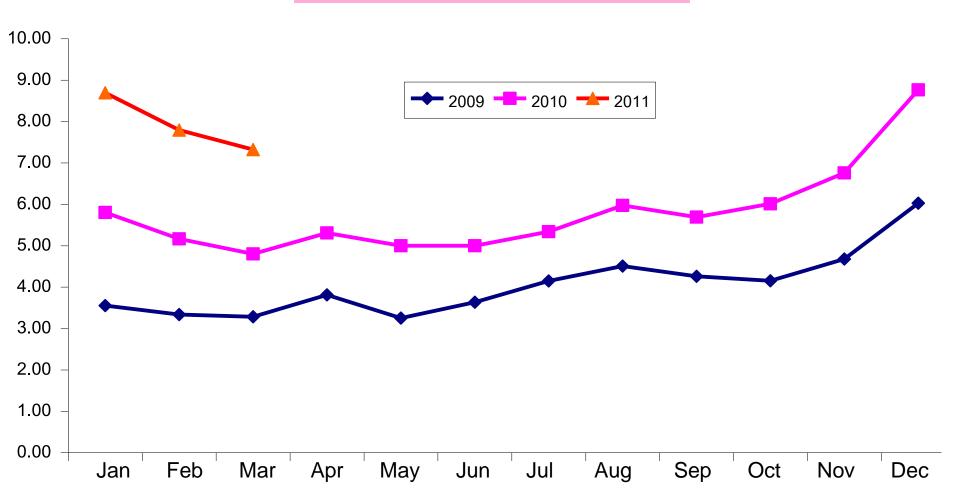
Regional Market





Statistic on Internet Sale



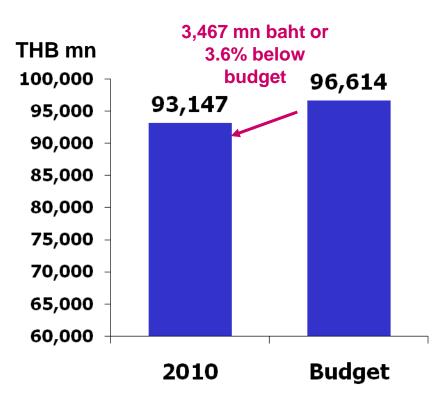




From measures undertaken in 2010, THAI was able to reign in costs by coming in THB 3,467 million or 3.6% lower than the approved budget

- Increased salary by 4% compared to previous levels of 6.5%
- Mutual separation plan
- No pay leave project
- Launched early retirement program
- Managed reduction in crew accommodation cost
- Reduction of management & admin. expense
- Continued jet fuel management program
- Negotiated management fee with fuel suppliers
- Negotiated ground service fees, airplane landing and parking fees
- Changed approach in undertaking marketing and advertising initiatives
- Others

2010 Expense Compared to Budget





Further Cost Control Measures

THAI is committed to achieving the THB 20,000 mn cost reduction target agreed to with the Ministry of Finance through 2012

Strategy to Reign in Costs

- Increase proportion of ticket sales via internet & minimize commission payment
- Continue to offer Golden
 Handshakes & early retirement
 packages
- Use of Wingspan to provide THAI will competitive staff & with less cost burden
- **Improve fuel management**
- Continue to negotiate with all suppliers



Was able to reduce non-fuel related cost by THB 252 mn or a 7.8% reduction

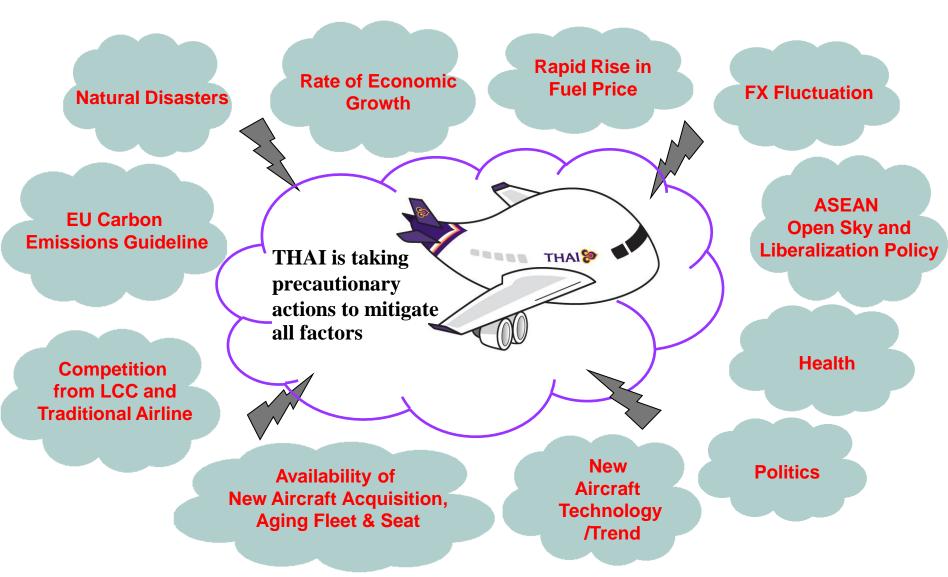


Factors of Concern





Factors Affecting Aviation Business





Industry Outlook



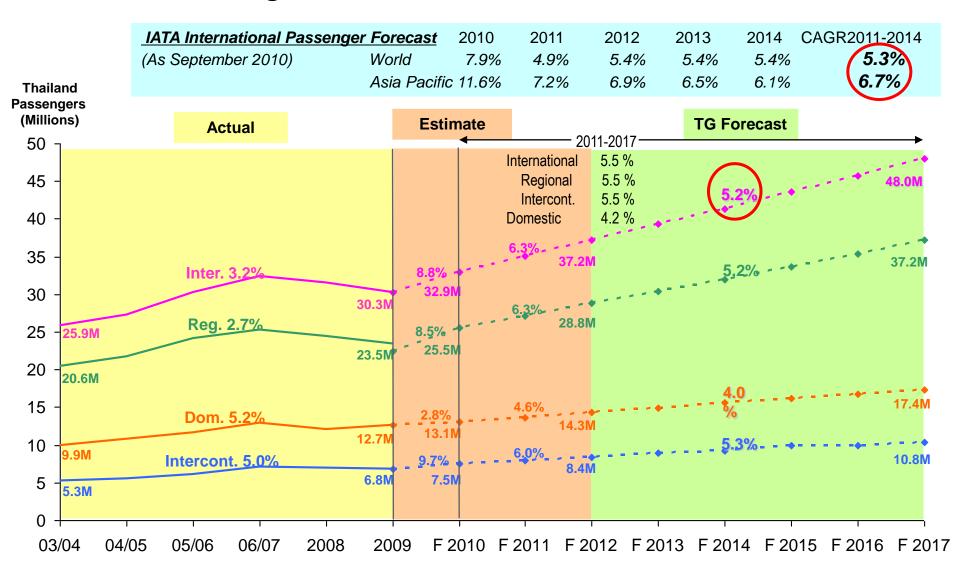
Economy Outlook

Airline Industry Trend and Growth in 2011-2012

- Global Economy expected to grow by 5% IMF
- Global # of Tourists expected grow by 4-5 UNWTO
- Passenger Traffic expected to grow by 5.2% IATA
- Air Traffic Transportation expected to grow by 5.5% IATA



Passenger from / to Thailand Forecast 2011-2017







To Be Top 3 in Asia and Top 5 in the World



Other Awards in 2010

Skytrax

Best Airline Lounge – First Class Best Airport Services

Norwegian Grand Travel Award

Best Intercontinental Airline

Business Traveller's Award

Best Ground Service Best Lounges



TTG Award

Best Business Class

Best Southeast Asian carrier



Clear cut KPIs established for senior management to ensure achievement of tasks needed to turn THAI around



KPIs Implementation Schedule

• All directors: 1Q 2011 2Q 2011 Station Managers:





Overall Strategic Roadmap

Core Value

"Striving together towards a strong and sustainable THAI"

Customer-oriented

Competitive

Dynamic



Ultimate Goal

"Restore THAI to be the pride of Thailand around the world,

as a leading Asian carrier that is consistently among the top 3 carriers in Asia and top 5 in the world

for overall customer experience"

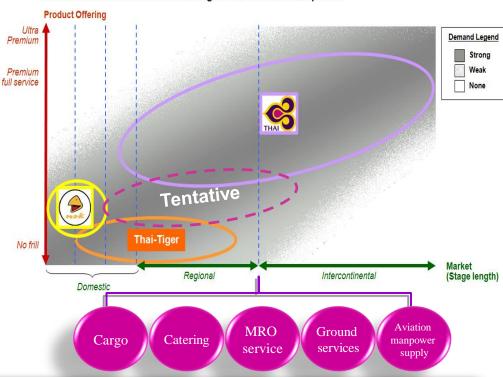
1. Corporate Portfolio Strategy

Completed Tasks

- NOK take over of some domestic routes
- TG-Tiger JV MoU signing
- Clearing BU accounts & internal pricing
- Measuring BU performance on KPI
- Road Map Stabilized Operation
- Build Solid Foundation

Moving Forward

Market Demand and Brand Positioning of THAI Affiliated Companies



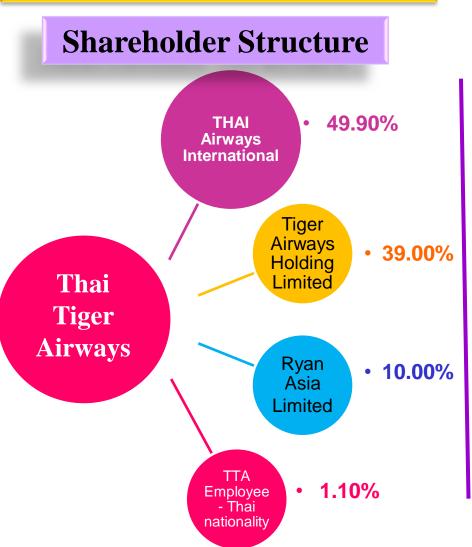
- Capture all attractive market segments
- Reduce risk and revenue volatility
- Capture Growth Opportunities

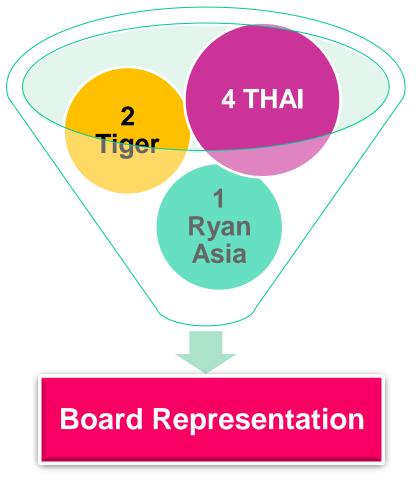
- Stimulate demand for related businesses
- Lower overall operating costs



Thai Tiger Airways (TTA)

MTHB 200 registered capital







2. Customer Value Strategy



Completed Tasks

- Product & service improvement at all touch points: quick-wins and 2010 programs
- Long-Term product plan



Moving Forward

In Progress

- Strengthen ROP program
- Product Re-design with Synchronization
- Implement CRM
- Aircraft retrofit commencement
- Service Touch Point Re-design
- Green Design
- Product Service Quality Assurance
- High Quality Service Improvement
 - Ramp Bus and Baggage by Passenger Baggage Reconciliation System (PBRS)

- Enhance overall customer satisfaction
- Increase customer retention

- Improve yield
- Reduce waste & unnecessary expense



Continue to emphasize value enhancement for customers at every touch point and ensuring standardized service quality



We should leverage "Touches of Thai" to differentiate our products and services





Improved products and services continuing to earn THAI distinctions from global forums



- Best Intercontinental Airline Award for the 6th consecutive
 year the Norwegian travel industry
- Best Airport Services and Best Airline Lounge (First Class)
 2010 Skytrax
- Best Asian Carrier from Go Asia Awards International Tourism Borse Berlin (ITB)
- Top 5 best airline award Smart Travel Asia 2010
- Best Asia Pacific Regional Airline and Best Business Class
 Airline TTG Travel Award
- Best State Enterprise Award 2010 for Cabin Attendant Pre-Flight Study and Briefing System



Pre-Flight Services

Improve THAI Contact Center



Target to improve:

- → decrease abandoned call from 20% to < 10 %
 </p>
- > receive call to support e-Services 100 calls / day
- > Improve IVR system

Contract outsource from TRUE

(total additional staff 52 from existing 214 TG's staff)

- Customer Service Representatives : 36 Staff
- Web/e-Helpdesk: 8 Staff
- Premium Customers: 8 Staff
- In-service by Nov. 2010



3. Route network and fleet strategy



Completed Tasks

Moving Forward

- Developed Route Network Strategy for 2013-2017
- Discontinued unprofitable routes
 and adjust network scheduling
- Developed new route networks



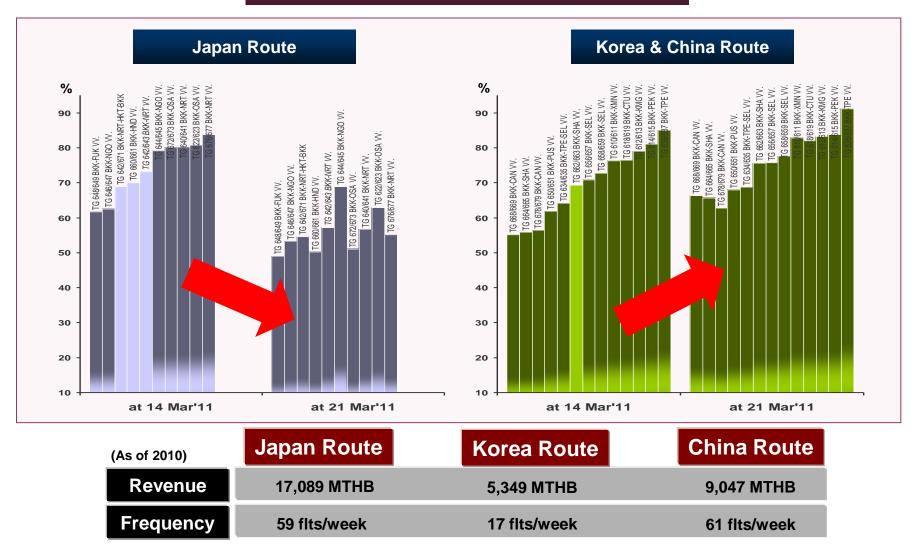
- Strengthen THAI's route network
- Enhance efficiency & improve yield

- Appropriate aircraft type selection
- Common product & reliability
- Increase THAI's market share



Travel Demand in Japan Diverted to Korea & China

Booking Rate (Cabin Factor) in April 2011







Route Network

Suspension routes	Manila-Osaka Hong Kong-Taipei Kuwait
Transfer some domestic routes to NOK	Chiang Mai - Mae Hong Son Phisanulok
Flight Frequency Adjustment	BKK-Oslo 5 flts/week BKK-Moscow 3 flts/week
New destination	Haneda 7 flts/week
Resume Operation	Johannesburg 4 flts/week





Route Network

Increased Frequency BKK-Jakarta Narita-BKK Hong Kong-B BKK-Hong Ko

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BKK-Paris
                                       from 7 to 10 flts/week
BKK-Nagoya
                                       from 7 to 10 flts/week
BKK-Fukuoka
                                       from 5 to 7 flts/week
BKK-Milan (as of May 16)
                                       from 5 to 7 flts/week
BKK-Brisbane (as of April 16)
                                       from 5 to 7 flts/week
BKK-Auckland (as of July 17)
                                       from 5 to 7 flts/week
                                       from 5 to 7 flts/week
                                       from 3 to 5 flts/week
Hong Kong-BKK (as of May 19)
                                       from 2 to 7 flts/week
BKK-Hong Kong (as of July 1)
                                       from 2 to
                                                  4 flts/week
Phuket-Hong Kong (as of May 19)
                                       from 5 to 7 flts/week
Hong Kong-Phuket (as of May 19)
                                       from 5 to 7 flts/week
BKK-Kuala Lumpur
                                       from 4 to 5 flts/week
BKK-Mumbai (as of May 1)
                                       from 4 to 5 flts/week
BKK-Gaya-Varanasi-BKK( as of October 1 ) from 4 to 7 flts/week
BKK-Krabi (as of September 30)
                                                   7 flts/week
BKK-Krabi (May 19-September 30)
                                                   2 flts/week
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Route network

- Review route performance and address low margin/unprofitable routes
- Optimize network scheduling and route connectivity
- Increase Time Schedule Flexibility
- Expand strategic partnerships and involvement within & beyond Star Alliance
- Resume & expand to markets with strong demand potential
- Strategically align route network and synergize with affiliated companies

Fleet network

- Enhance fuel efficiency, safety and customer reliability
- Decrease maintenance cost
- Noise and CO2 Emission to Lean & Green
- Long term fleet simplification



Current Fleet: 86 Aircraft

(As of Mar 2011)

Exc. 2 of ATR-72, 4 of 737-400 : leased to Nok 3 of A330-300 : Pending delivery





Aircraft Type	# of Aircraft	# of Seat					Financial Method	
		First	Business	Premium Economy	Economy	Total		
A300-600	13	0	28	0	232	260	13 O	
A340-500	4	0	60	42	113	215	1 O, 3 FL	
A340-600	6	8	60	0	199	267	6 FL	
A330-300	17	0	42	0	263	305	10 O, 2 OL, 5 FL	
B737-400	5	0	12	0	137	149	2 O, 3 OL	
B747-400	18	14	50	0	325	389	13 O, 5 FL	
B777-200	8	0	30	0	279	309	6 O, 2 OL	
B777-200ER	6	0	30	0	262	292	6 FL	
B777-300	6	0	34	0	330	364	6 FL	
B777-300ER	3	8	30	0	274	312	3 OL	
Total	86	30	376	42	2,414	2,862	45 O, 10 OL, 31 FL	



Re-fleeting to enhance fuel efficiency, increase reliability & enhance overall customer satisfaction

AIRCRAFT FLEET PLAN

Target avg. fleet age in 2017 = 8.5 yrs from current 11.9 yrs

							•
	< PLAN					TOTAL	
	2552	2553	2554	2555	2556	2557	5 YEARS
	2009	2010	2011	2012	2013	2014	(2010-14)
TOTAL INCOMING AIRCRAFT	3	3	7	8	11		32
Government Approved	3		5	3	3		14
- A330-300 HGW (High Gross Weight)	3		*5				8
- A380-800				3	3		6
Additional Aircraft (New)		3	2	5	8		18
- A330-300			2	3	2		7
- B777-300ER		3		2	6		11
TOTAL OUTGOING AIRCRAFT	1	7	3	7	7		25
- B747-400 (B744)				4	2		6
- B777-300ER (Jet Airways)					3		3
- B737-400	**1	**1					2
- A300-600 (AB6)		4	3	3	2		12

^{*} Pending Delivery

^{**} Leased to Nok Air



Aircraft Plan 2011-2022

75 Aircraft for Intercontinental and Regional Route



37 Aircraft: 11 narrow-bodied

26 wide-bodied



216,075 MTHB

+

241,052 MTHB

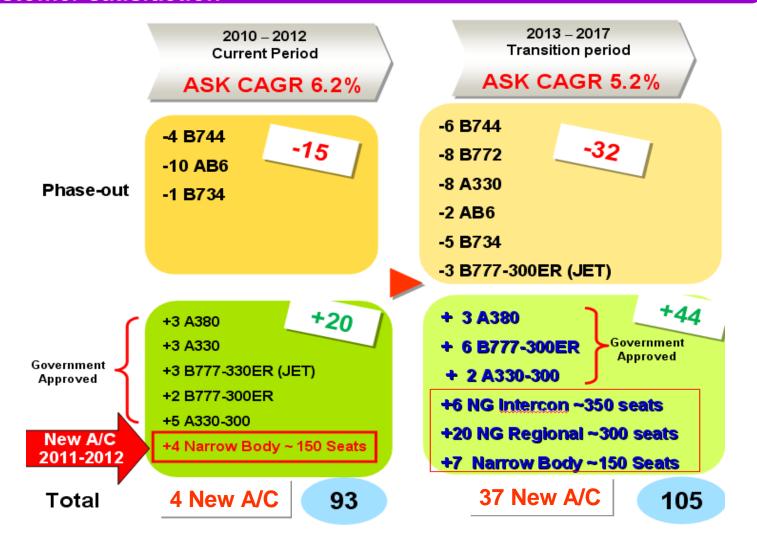
457,127 MTHB

Year 2018-2022

38 Aircraft: wide-bodied

Modernizing fleet for product consistency, enhance fuel efficiency

& customer satisfaction



Execute Current Retrofit Plan

Aim to enhance product commonality & overall customer satisfaction





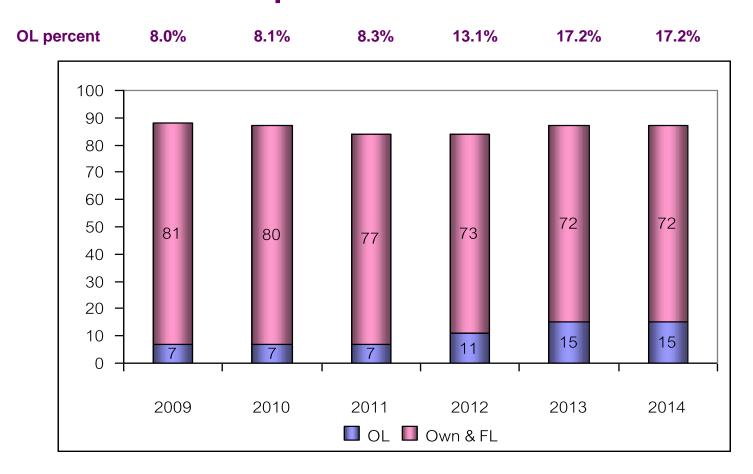
Total Number of New & Retrofit Aircraft

Aircraft Type	Year 2010	Year 2011	Year 2012	Year 2013	Total
A330-300 (8aircraft)	3	5	-	-	8
A330-300 (7aircraft)	-	2	3	2	7
B777-300ER (8aircraft)	-	-	2	6	8
A380-800 (6 aircraft)	-	-	3	3	6
B747-400, #7-12 (6aircraft)	-	5	1	-	6
B777-200 (8aircraft)	-	4	4	-	8
B747-400, #13-18 (6aircraft)	-	-	5	1	6
Total	3	16	18	12	49

Remark: Not include 3 projects to be approved and to be retrofitted in year 2012-2014



OL & FL Aircraft Proportion - Plan



Note: Based on available slot for purchase



4. Commercial strategy



Completed Tasks

Moving Forward

- Revenue Management System
- Strategic & flexible pricing structure
- Developed appropriate fuel surcharge strategy



In progress

- Real time dynamic pricing
- Manage and monitor fuel surcharge
- Diversify distribution channels
- Internet Enhancement, Social Media sites
- Mobile Services
- Payment Gateway
- Revenue Management System O&D

- Ensure optimal yield
- Ensure optimal cabin factor

- Ensure sufficient fuel cost coverage
- Enhance revenue channels



5. Corporate Social Responsibility Strategy









Moving Forward

Completed Tasks

Continue to control or cut cost

where possible

Developed effective fuel hedging strategy



In progress

- Carbon management strategy
- Green Innovation
- CSR report
- Strengthen internal fuel risk management capability
- Streamline procurement process

- Ensure alignment with social trends
- Minimizing environmental impact

- Ensuring operations stability
- Enhancing efficiency & minimizing cost



6. IT Strategy

Completed Tasks



Moving Forward

- Identified key issues to tackle
- Developed concrete plans to move ahead with enhancing IT capability



In Progress:

- Improve Infrastructure and Application Integration Platform
- IT Sourcing Program for IT Professional skill
- Corporate SAP system
- Commercial Data Warehouse
- New cargo system
- New ROP, New ROH

- Ensure future ability to compete
- Enhance efficiency & reduce redundancy
- Improve quality & speed of decisions
- Enhance integrity & speed of service



7. Efficiency, Flight Safety and Fuel Management Strategy



Completed Tasks

- Established working guidelines
- Established authority
- Enable active & quick decision making process



In progress

- Lean Operation for process Re-design
- Flight Safety Management
- Actively manage fuel burn
- Fuel Consumption for Carbon Emission Efficiency

Moving Forward

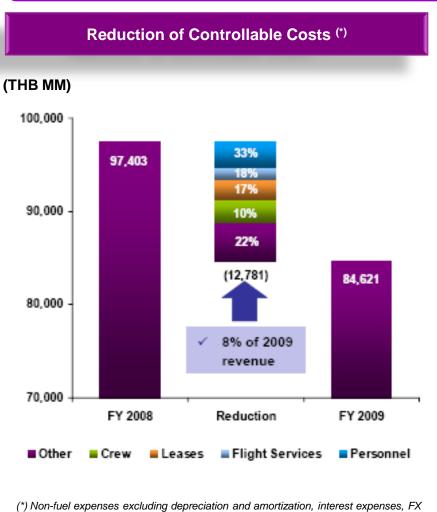
- Active fuel surcharge management
- Be vigilant of fuel trend
- Study new fuel options

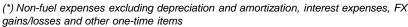
- Ensure least fuel burn & reduce waste
- Ensure optimum hedging

- Ensure sufficient surcharge coverage
- Being aware of the environment

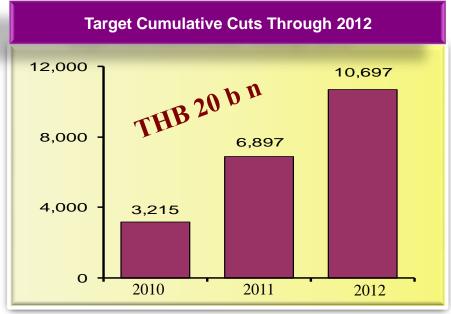


Stringent cost measures put in place to improve efficiency and productivity & target THB 20 bn in further reductions through 2012

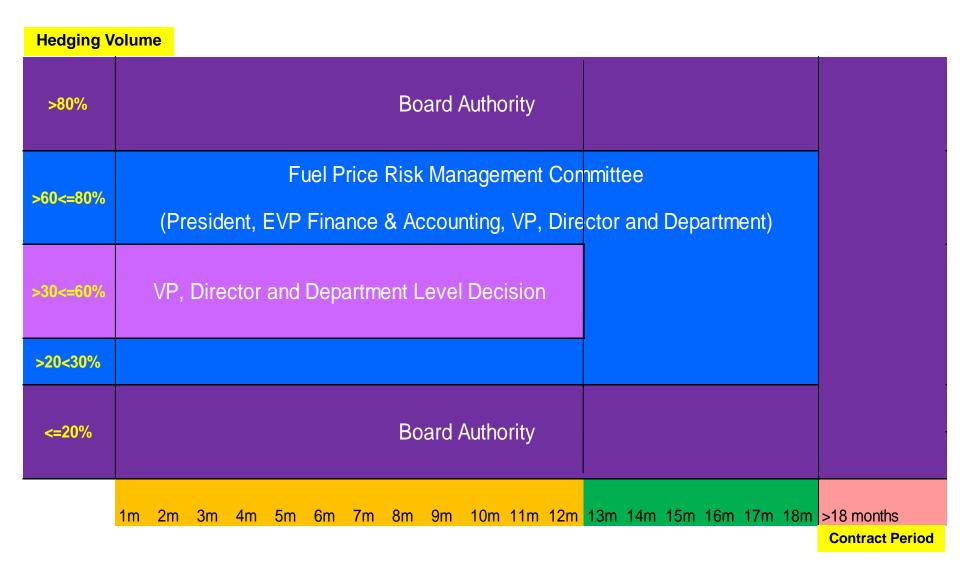








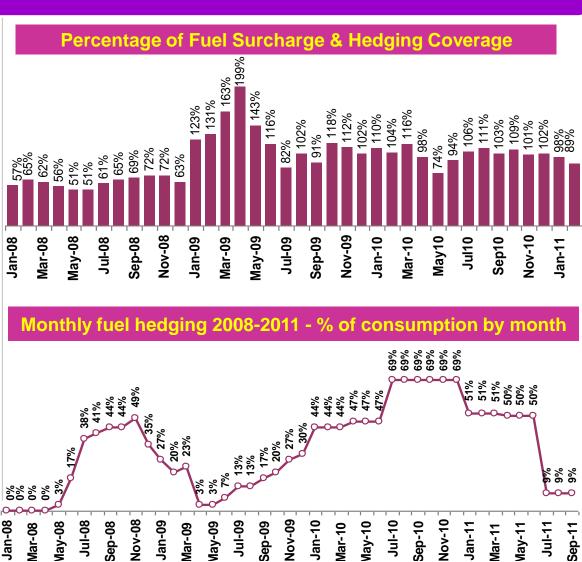
Minimum 20% fuel hedging requirement to mitigate risk of rapid fuel cost rise





Hedging combined with fuel surcharge greatly mitigates fuel price fluctuation risk

Criteria **Hedging Policy Percent** Increase maximum coverage to 80% with a minimum of Coverage 20% coverage without BoD approval **Contract Length** Increase hedging contract duration to up to 18 months **Underlying** Jet kerosene Asset Basic Options, Collars and **Instrument Mix** Swaps – studying premium based instruments **Credit Risk** Limit counterparty risk to credit rating "A" by S&P



Incremental Fuel Surcharge

REGIONAL

CHARGE USD 33.50-98.00 (INSTEAD OF USD 28.00-80.00)

AUSTRALIA

CHARGE USD 122.00-166.00 (INSTEAD OF USD 99.00-135.00)

EUROPE

CHARGE USD 166.00 (INSTEAD OF USD 135.00)

• AMERICA

CHARGE USD 200.00 (INSTEAD OF USD 162.00)

Effective: April18, 2011 (Europe and South Africa: May2, 2011)



8. Human Capital and Organization Effectiveness Strategy





Completed Tasks

- "Whistle Blower"
- Financial Authority Approval
- Establishment of Wing Span
- Modern Staffing and Job Classification Policies
- Performance Management and Performance-based pay for senior management



Moving Forward

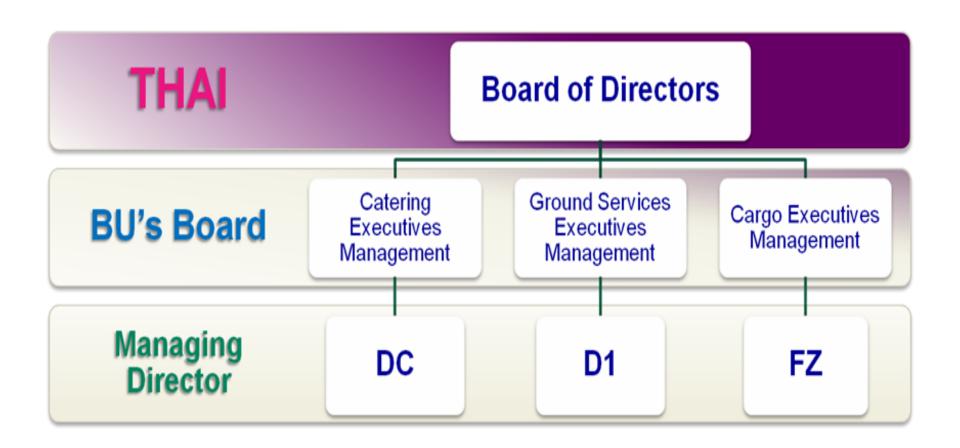
In progress

- Implement modern staffing & job classification system
- Implementing performance based culture management at individual level
- Knowledge Management for Learning Organization
- Improve and Developed Cross functional integration
- Talent development/ Succession Planning
- General management & procurement regulations

- Ensure transparency at all levels
- Expedite decision & operating processes

- Ensure performance based reward
- Ensure succession talent

A more suitable organization structure will enable BUs greater operating & decision making flexibility to provide value contribution to THAI





9. Financial Strategy





Moving Forward

Completed Tasks

- Public Offering : 15,000 MTHB
- Secured Term Loans & to issue debentures in 2010
- Signed revolving credit



In progress

- International Financial Reporting Standard IFRS
- To amend the government shareholding covenant under financing agreement
- To waive the rules and regulations in order to enhance competitiveness
- Seek means to reduce impact of FX
- Improved income tax planning

- Ensure healthy capital structure
- Ensure sufficient liquidity

- Ensure manageable capital burden
- Minimizing FX impact



Equity Offering: 15,000 MTHB in 2010

• 15,000 MTHB received from equity offering on 24 September 2010 (483,870,967 shares @ 31 Baht)

Secure Term Loan / Issue Debenture: 35,000 MTHB in 2010-2011

27,000 MTHB Loan Agreements have been signed

In Progress

- Review Credit Rating
- To issue 8,000 MTHB in debentures

Arrange Revolving / Standby Credit Line: ~10,000-15,000 MTHB in 2010-2014

In Progress

- Secured revolving credit line of 2,500 MTHB
- Explore and negotiate for more committed revolving credit line with Banks





Completed Tasks

- Increased operating efficiency
- Stabilized operations
- Greater customer satisfaction
- Enhanced profitability
- Greater financial stability

Inducted to the MSCI Index





Moving Forward

- Positioning THAI to compete globally
- Ensuring necessary structure, processes, preparation to meet challenges
- Leveraging off every busy operation to maximize revenue
- Ensuring cost effectiveness with robust risk management for all aspects of operations





Financial Performance





Performance Summary (Q1/2011)

THAI and its subsidiary

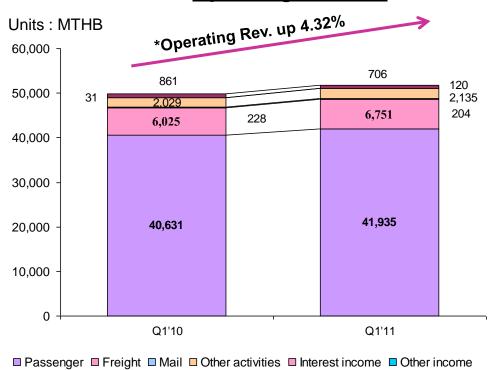
	Jan-	Mar
(Units : MTHB)	2011	2010
Total Revenue	51,851	49,806
Total Expense	(46,468)	(43,061)
Foreign currency exchange (Gain)	(3,358)	5,698
Share of losses of investments by the equity method	38	(7)
Profit(Loss) before finance costs, income tax	2,063	12,436
Financial Cost	(1,309)	(1,345)
Income tax expense	(121)	(499)
Net profits (losses)	633	10,592
Profits (losses) Attributable to:		
Non controlling interest	(15)	(20)
Equity holders of the parent	618	10,572





Operating / Total Revenue (Q1/2010 & Q1/2011)

Operating Revenue



Total Revenue

		% to
Revenue	% Change	Tot. Rev.
Passenger	3.21	88.08
Freight	12.05	13.02
Mail	- 10.19	0.39
Other activities	5.19	4.12
Interest income	291.51	0.23
Other income	- 18.06	1.36
Total Income	4.11	100.00

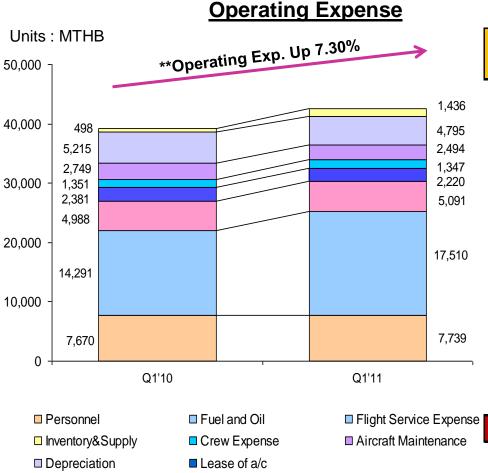
*Excludes Interest & Other income Operating revenue Q1'10 = 48,913 MTHB Operating revenue Q1'11 = 51,025 MTHB

Total revenue Q1'10 = 49,805 MTHB Total revenue Q1'11 = 51,851 MTHB



Financial Performance

Operating / Total Expense (Q1/2010 & Q1/2011)



Total Expense

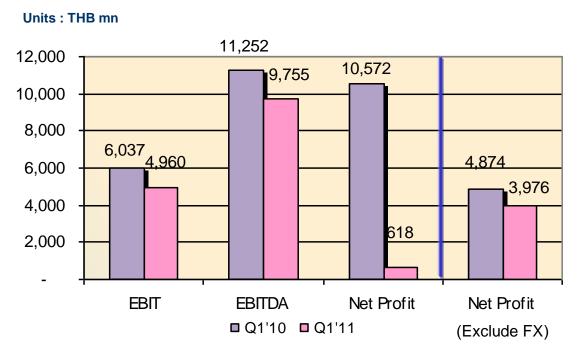
	% Change	% of
Expense	YoY	Tot. Exp.
Personnel expense	0.90	15.53
Fuel and oil	22.52	35.14
Flight service expense	2.06	10.22
Inventories and supplies	- 6.74	4.46
Crew expense	- 0.32	2.70
Maintenance/overhual	- 9.25	5.01
Depreciation/amortisation	- 8.05	9.62
Aircraft lease/spare parts	188.51	2.88
Other expense	- 504.00	14.44
**Total Expense	33.36	100.00

** Excludes FX & Impairment losses
Operating expense Q1'10 = 42,973 MTHB
Operating expense Q1'11 = 46,111 MTHB

Total expense Q1'10 = 37,362 MTHB Total expense Q1'11 = 49,826 MTHB



EBIT, EBITDA and Net Profit (Q1/2010 & Q1/2011)



Factors Impacting Q1'11 Results

- Stronger contribution from freight business
- · Higher average PAX yield
- Effective fuel hedging policy
- Impact from Japan
- · High fuel price
- Lower # of passenger





Ratios - Q1'2010 & Q1'2011

Ratios	units	Q1'10	Q1'11
Earnings Per Share	(THB)	6.22	0.28
EBIT	(MTHB)	6,037	4,960
EBITDA	(MTHB)	11,252	9,755
EBITDAR	(MTHB)	11,750	11,191
Book Value	(MTHB)	63,670	76,712
Book Value per Share	(THB)	37.48	35.14
Total Debt to Equity	(Times)	3.90	2.80
Net Debt to Equity	(Times)	2.35	1.88
Debt Service Coverage	(Times)	2.00	1.50
Interest Coverage	(Times)	8.40	7.50
Operating Profit Margin	(%)	12.30	9.70
Net Profit Margin	(%)	21.60	1.20
EBITDA Margin	(%)	23.00	19.10
Return on Total Assets	(%)	3.80	0.80
Return on Total Equity	(%)	20.10	0.20

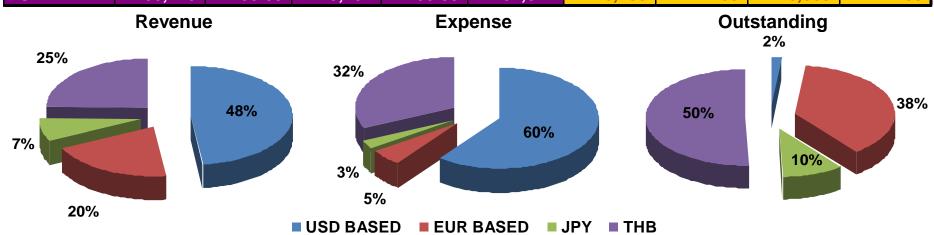


Financial Performance

Foreign Currency Exposure – Year 2010

Unit	:	MTHB	

	Reve	nue	Expe	ense	Surplus	Outstanding Borrowings		js –	
					or Deficit	Before	Swap	After	Swap
	Amount	%	Amount	%	Amount	Amount	%	Amount	%
USD BASED	85,801	48	89,994	60	- 4,193	1,977	1	1,212	1
USD	18,604		79,340						
Others ⁽¹⁾	67,197		10,654						
EUR BASED	35,210	20	8,030	5	27,180	49,796	34	50,584	35
EUR	16,809		5,623						
Others ⁽²⁾	18,401		2,407						
JPY	13,509	7	3,980	3	9,529	13,766	9	13,766	9
ТНВ	45,753	25	47,228	32	- 1,475	80,741	55	80,741	55
TOTAL	180,273	100.00	149,232	100.00	31,041	146,280	100	146,303	100

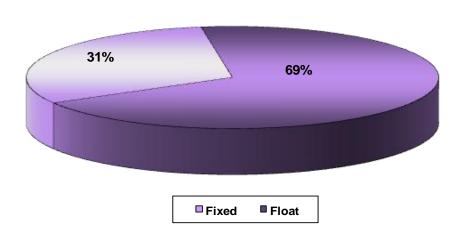


Financial Performance

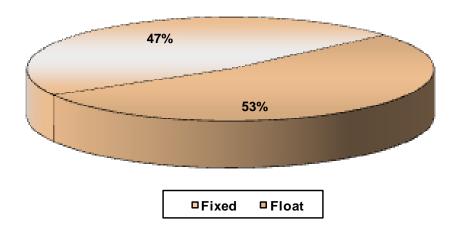
Proportion of Fixed and Float (As of Apr 2011)

Before Swap

After Swap



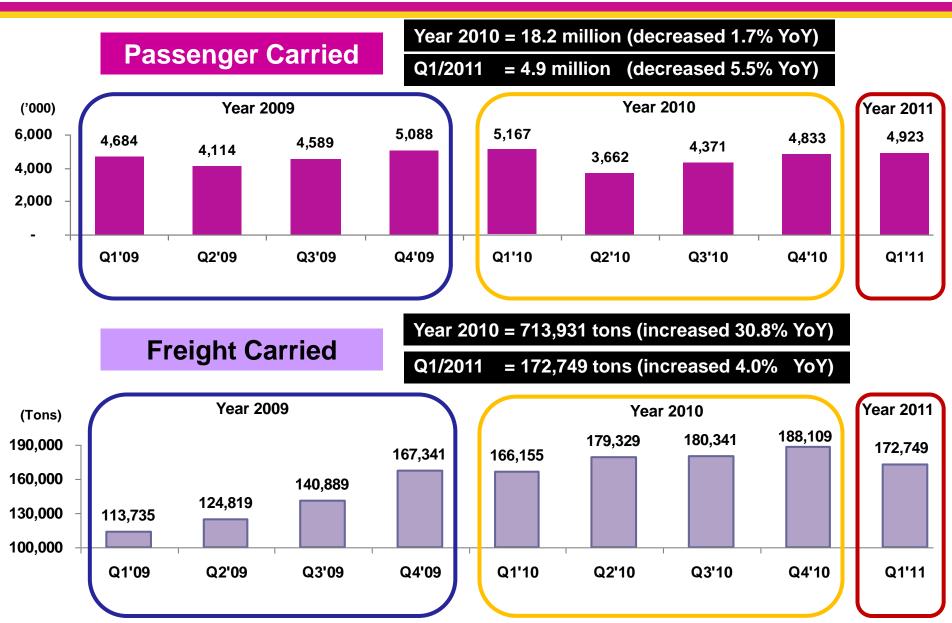
Percentage of TOTAL (TOTAL = 144,738 MTHB)



Percentage of TOTAL (TOTAL = 144,797 MTHB)

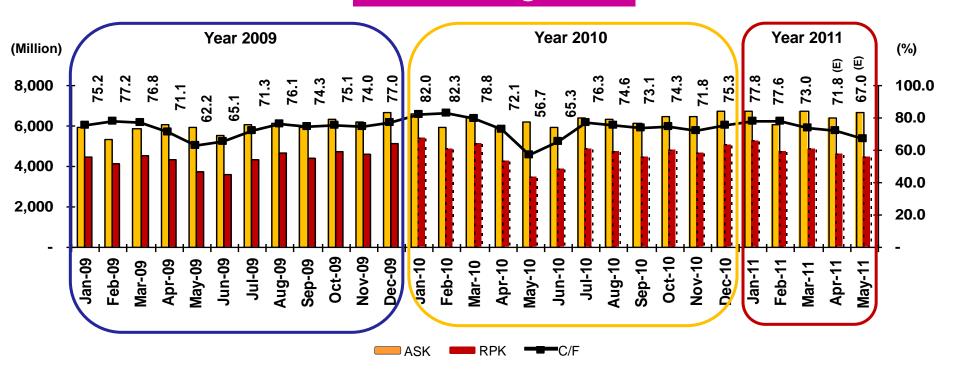








Passenger

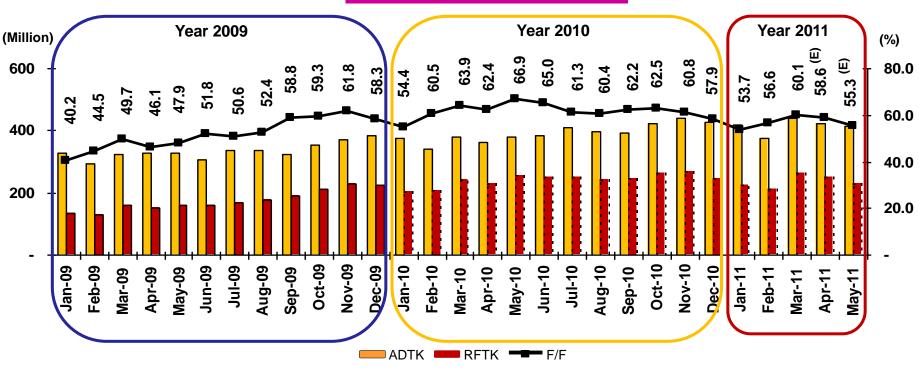


	Yo	Y (Month)		YoY (Quarter)		YoY (Year)			
	May'11(E)	May'10	YoY%	Q1'11	Q1'10	YoY%	Year'10	Year'09	YoY%
MASK	6,638	5,882	12.9	19,571	19,045	2.8	75,600	72,031	5.0
MRPK	4,449	4,241	4.9	14,881	15,425	- 3.5	55,676	52,593	5.9
Cabin factor%	67.0	72.1	- 7.0	76.0	81.0	- 6.1	73.6	73.0	0.9

^{* (}E) = Estimate







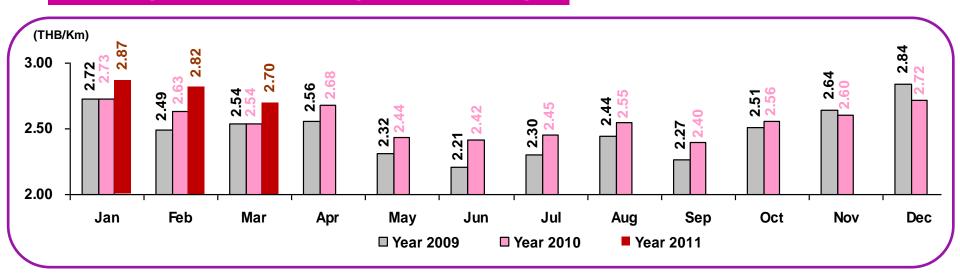
	Yo	Y (Month)		YoY (Quarter)			YoY (Year)		
	May'11(E)	May'10	YoY%	Q1'11	Q1'10	YoY%	Year'10	Year'09	YoY%
MADTK	416	364	14.3	1,233	1,096	12.5	4,708	4,016	17.2
MRFTK	230	227	1.3	698	653	7.0	2,895	2,092	38.4
Freight Factor%	55.3	62.4	- 11.3	56.6	59.6	-4.9	61.5	52.1	18.0

^{* (}E) = Estimate

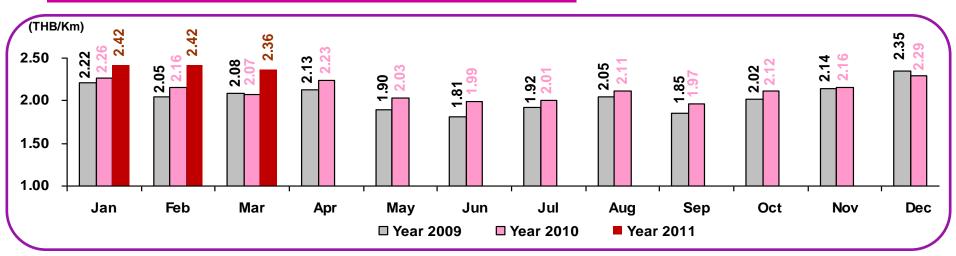




Passenger Yield (Including Fuel Surcharge)



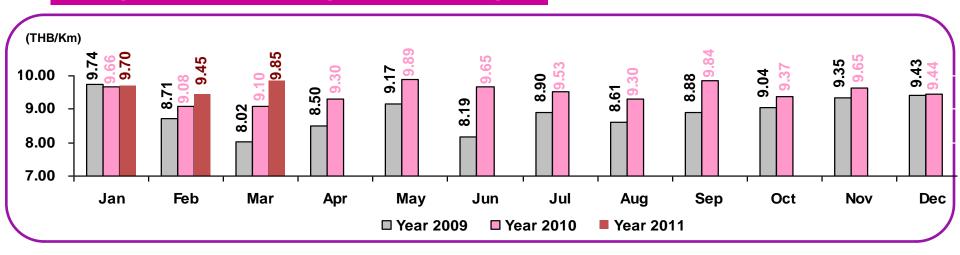
Passenger Yield (Excluding Fuel Surcharge)



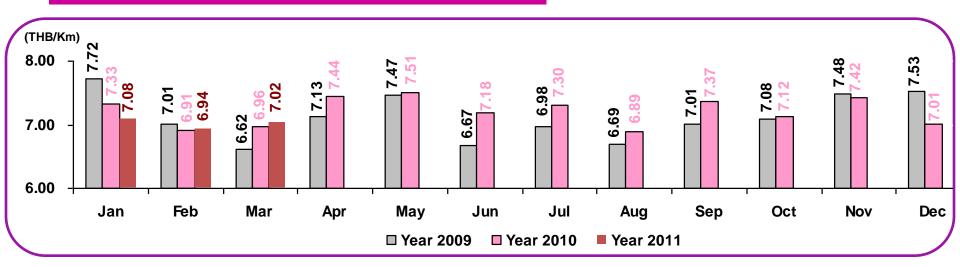




Freight Yield (Including Fuel Surcharge)



Freight Yield (Excluding Fuel Surcharge)

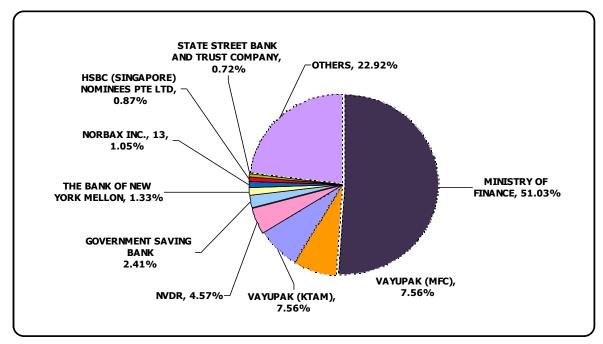




Company Fact



Major Shareholder



Thailand's National Flag Carrier

51% directly 68% indirectly owned by the Royal Thai Government

Market Capitalization (MTHB): 86,765

As of Mar'11

ORDINARY SHARES	Number of shares	Par (baht)	Total (baht)
Registered capital	2,698,900,950	10	26,989,009,500
Paid-up capital	2,182,771,917	10	21,827,719,170



Operations

1. Core Aviation Business Unit

- Passenger Transportation
- Cargo/Mail Handling and Transportation Services



2. Supporting Business Units

- Catering Services
- Aircraft Maintenance and Technical Services
- Ground Customer Services
- Ground Support Equipment Services



3. Ancillary Passenger Transport Activities

- Dispatch Services
- Sale of Duty Free Goods on Board
- Sale of Souvenir Products at THAI Shops







Facilities at Suvarnabhumi

Operations Center

 Covers 35,000 sq. m. area including Crew Terminal, Crew Center and Ground & Flight Operations Center





Cargo & Mail Handling and Transportation Services

 Covers 120,000 sq. m. area, with capacity of over 1 million tons/year

Catering Services

 Covers 97,000 sq. m. area with capacity of 57,000 meals per day, HACCP Certified





Aircraft Maintenance & Technical Services

 Covers 24,300 sq. m. area, largest maintenance hangar in Southeast Asia for A380

Ground Customer Service

 Covers 16,000 sq. m. area, provides customers with a full range of customer services and facilities





Ground Support Equipment Services

 Covers 28,000 sq. m. area, features maintenance shop under one roof





Destinations	10 Domestic
	60 International
Continents served	6
Continents Served	· ·
Total aircraft	86 (Exclude 6 are leased to Nok Air)
	(Include 3 of A330-300 Pending Delivery)
Flight frequency per week	International Routes 573 Flts/Week
(31 Oct 10 – 26 Mar 11)	Domestic Routes 294 Flts/Week
Staff count	25,925
Core Staff	16,604
	·



Subsidiary & Associated Companies

Subsidiary Company

Company Name	% Of Shareholding
Thai - Amadeus Southeast Asia Co., Ltd.	55

Associated Company

Company Name	% Of Shareholding
Donmuang International Airport Hotel Co., Ltd.	40
Nok Air Co., Ltd.	39
Phuket Air Catering Co., Ltd.	30
Suvarnabhumi Airport Hotel Co., Ltd.	30
Royal Orchid Hotel (Thailand) Public Co., Ltd.	24
Bangkok Aviation Fuel Service Public Co., Ltd.	22.6
Fuel Pipeline Transportation Ltd.	8.4
TradeSiam Co., Ltd.	3.5
Aeronautical Radio of Thailand Ltd.	2.9
The Syndicate of Thai Hotels and Tourists Enterprises Ltd.	1.25



2011 Assumptions





ASSUMPTIONS	Budget 2011	Actual 2010	% of change
PASSENGER			
- MASK	80,641	75,600	6.7
- MRPK	60,168	55,676	8.1
- Cabin Factor	74.6	73.6	1.4
CARGO			
- MADTK	5,340	4,708	13.4
- MRFTK	3,262	2,895	12.7
- Freight Load Factor	61.1	61.5	- 0.7
TOTAL			
- MATK	12,637	11,516	9.7
- MRTK	8,793	7,997	10.0
- Load Factor	69.6	69.4	0.3
Yield (include surcharge)			
- Total revenue (Baht/RTK)	22.58	22.01	2.6
- Passenger revenue (Baht/RPK)	2.65	2.57	3.1
- Freight revenue (Baht/RFTK)	9.58	9.56	0.2



Five Decades of Pride

