Precautionary Measures and Guidelines for the attending the 2020 Annual General Shareholders' Meeting, regarding the outbreak of Coronavirus 2019 (COVID-19)

Due to the ongoing situation of Coronavirus Disease 2019 (COVID-19) in Thailand, Thai Airways International Public Company Limited ("the Company") concerned over the risk of the infection at the shareholders' meeting. The Company, therefore, kindly asks shareholders to be informed and cooperate with the following measures:

1. The Company would like to request shareholders' kind cooperation to grant proxies to the Company's independent directors to vote on behalf of shareholders instead of attending the AGM in person. The completed and executed proxy should be submitted, together with the required documents or evidence to Thai Airways International PLC., Corporate Secretariat Department, 89 Vibhavadi Rangsit Road, Khwaeng Jompol, Khet Chatuchak, Bangkok 10900 **before 24 July 2020**.

2. For the Shareholders who still wish to attend the meeting, the Company gives the shareholders an opportunity to pre-register online to avoid crowded meeting area. To prevent and reduce the spreading risk of Coronavirus 2019 (COVID-19), the Company would like to request attendees for cooperation to follow the Company's measures as follows:

2.1 The Company shall conduct health screening, in compliance with the guidelines of Department of Disease Control, at the meeting entrance. For those being identified with respiratory symptom, the Company reserves the right to deny entry into the meeting.

2.2 Attendees will be assigned to a seat with appropriate social distancing in which this will significantly reduce the number of seats available to be approximately 150 seats. The Company reserves the right to assign a seating number and request shareholders to sit according to assigned seat numbers for the sake of the disease prevention or following up in case of any unforeseen circumstances. When the seats are fully occupied, no more participants will be allowed to enter the meeting venue.

2.3 The Company kindly requests everyone to prepare and wear a facemask at all times.

2.4 For the safety and well-being of attendees, NO microphone will be available to ask questions at the meeting. Attendees will be asked to submit their written questions to the Company's staffs to submit it to the Company' Chairman of the Board of Directors.

2.5 Neither lunchbox nor coffee or tea will be served and will not be provided at the meeting in order to minimize personal direct contact in which may risk the infection of the disease.

2.6 The Company will regularly sanitize high-touch equipment and a lot of common uses areas. Besides, there are hand sanitizer points for services through the meeting venue.

2.7 The above mentioned measures complies with Department of Disease Control, Ministry of Public Heath, the Office of the Securities and Exchange Commission (SEC) and the Stock Exchange of Thailand (SET)'s guidelines for Infection Control and Prevention Concerning Coronavirus Disease 2019 (COVID-19) to hold the Annual General Meeting of Shareholders.

If there are many attendees or they arrive at the same time, there may be delay in screening and registration for the meeting. The Company hereby apologizes for any such inconvenience that may arise.

The Company would provide shareholders that have appointed proxies and are not able to attend the Meeting in person, the AGM live broadcast via the Company's website: https://bit.ly/thai-agm2020-live or scan a QR code which is shown on the first page.