



8 July 2020

Privacy Notice for the Shareholder's Meeting

Thai Airways International Public Company Limited

Thai Airways International Public Company Limited, 89 Vibhavadi Rangsit Road, Bangkok 10900 (THAI or We) realizes the importance of personal information of shareholder and/or of the assignee. This privacy notice shall be applied for the collection, use and disclosure of your personal information.

1. What information do we collect?

We receive your information directly from you and from the Thailand Securities Depository Co., Ltd. (TSD) The information consist of the followings;

- General personal information such as name, surname, passport number or other identification number, image, video, voice recording
- Contact information such as address, telephone, email address
- Shareholder information, number of shares, shareholder identification number, bank account number

2. How do we use the information and under what basis?

We collect use and disclosure your personal information as necessary according to the following purposes ;

- Performance of contract for the annual general shareholder meeting arrangement
- Necessary for the business and our legitimate interest
 - For compliance with the laws for taking the meeting minutes of the meeting and as meeting attendance evidence
 - For the report, public information about the meeting on online and media with no identification of the attendees
- According to the purposes specified by laws and our memorandum of association

We will not collect information for the purposes other than as described above.

3. How do we share your information and with whom?

Personal information may be shared with service provider for and on behalf of THAI to perform duty in some steps of the meeting according to the purposes mentioned above. We will take measures to protect your personal information by concluding the Data Protection and Transfer Agreement and Standard Contractual Clause with such service provider and shall take all reasonable measures to protect your personal information as described by laws.

4.Retention Period

We will keep your personal information as necessary according to the purposes mentioned above and according to the conditions specified by laws. The information shall be retained for 1 month after the meeting. The minutes of the meeting shall be retained for 5 years according to the requirement under the Stock and Exchange Act of Thailand and our correspondence regulation. We shall delete and destroy information with a safe method after no longer necessary for the use. Personal information may be backed up in a file for security reasons and shall regularly delete information at the end of the time period.

5.What rights do you have?

As the data subject, you have the rights to access you information, right to request for a copy, right to rectify information, right to limit the collection, use or disclosure, right to request for the transfer of information, right to object the collection, use or disclosure and right to lodge a complaint. To exercise your right, you may contact us to the address below. If you have any unresolved concerns, you have the right to lodge a complaint to the Office of the Personal Information Committee of Thailand or in case THAI or its staff member or employee violates the Personal Data Protection Act B.E.2562.

6.If you have any query about the processing of your personal information please contact;

Data Protection Officer
89 Vibhavadi Rangsit Rd.
Jomphol, Jatujak
Bangkok 10900
Email privacy@thaairways.com

We will proceed you request without delay with 30 days. In case there a number of requests or your request requires more processing time, the time for processing may be extended for about 1 month with reasonable reason. If we need to refuse your request, we will inform you the reasons.